

Trainer Deployment

Name of Trainer	Highest Academic Qualifications	Name of Awarding Institution	Part Time/ Full Time	Course approved to teach	Unit Code	Unit Title
Sharon Anne Lily Lim	1. Diploma in Front Office Management and Management Development	1. American Lodging Association	Part Time	WSQ Certificate in Attractions	TM-RM-101C-1	Work Safely
					TH-RM-102C-1	Provide Safety and Security for Guests
					TH-SM-101C-0	Interact with Guests
					SVCF-PL-101C-1	Implement Operations for Service Excellence
				WSQ Certificate in Tour and Travel Services	TM-RM-101C-1	Work Safely
					TH-RM-102C-1	Provide Safety and Security for Guests
					TH-SM-101C-0	Interact with Guests
				WSQ Advanced Certificate in Attractions	SVCF-IR-301C-1	Manage Service Performance
May Hui	1. Bachelor of Science (Hons) International Tourism and Hospitality Management	1. University of Sunderland	Part Time	WSQ Certificate in Attractions	TH-PDL-102E-0	Provide Visitor Information
					TH-PDL-103E-0	Deliver Tours
					TH-SM-102E-0	Promote Tourism
					TH-RM-102C-1	Provide Safety and Security for Guests
					TH-SM-101C-0	Interact with Guests
				WSQ Certificate in Tour and Travel Services	TH-SM-102E-0	Promote Tourism
					TH-TRS-101E-0	Acquire Travel Industry Knowledge
					TH-TRS-105E-0	Provide Outbound Travel Packages, Products and Services
					TH-RM-102C-1	Provide Safety and Security for Guests
					TH-SM-101C-0	Interact with Guests
				WSQ Advanced Certificate in Attractions	SVCF-IR-301C-1	Manage Service Performance
					TH-PDV-303E-0	Develop Public Tours
					TH-PDL-301E-0	Monitor Tour Services
					TH-PDL-302E-0	Monitor Programme Delivery
					TH-HRM-302C-0	Supervise Staff
				WSQ Advanced Certificate in Tour and Travel Services	TH-TOU-301E-0	Co-ordinate Tour Operations
					TH-HRM-302C-0	Supervise Staff
					SVCF-IR-301C-1	Manage Service Performance
				WSQ Advanced Certificate in MICE and Events	SVCF-IR-301C-1	Manage Service Performance
					TH-MEO-307E-1	Define MICE & Events Industry
WSQ Certificate in Tourist Guides - NC/NAP	TH-TOU-103E-1	Conduct Tour				
	TT-SM-201C-1	Promote Singapore as Tourist Destination				
	TT-TTO-201E-1	Apply Tourism Knowledge				
	TT-TTO-210E-1	Write Tour Commentary				
WSQ Diploma in Tourism	TH-MEO-403E-0	Develop Implementation Strategy				
	TH-EB-401E-1	Describe MICE & Events Industry and it's Impact on Economy				
Roslin Hashim	1. IATA Foundation in Travel & Tourism Diploma (Endorsed by UFTAA)	1. International Air Traffic Association (IATA)	Part Time	WSQ Certificate in Attractions	TH-SM-102E-0	Promote Tourism
				WSQ Certificate in Tour and Travel Services	TH-SM-102E-0	Promote Tourism
					TH-TRS-101E-0	Acquire Travel Industry Knowledge
					TH-TRS-105E-0	Provide Outbound Travel Packages, Products and Services
		TH-TRS-102E-0	Handle Air Ticketing Reservations			

Trainer Deployment

Name of Trainer	Highest Academic Qualifications	Name of Awarding Institution	Part Time/ Full Time	Course approved to teach	Unit Code	Unit Title
Megan Harris	1. Graduate Diploma in Hotel Management	1. Blue Mountains International Graduate School of Hotel Management	Full Time	WSQ Advanced Certificate in Attractions	TH-RM-301C-0	Implement Loss Prevention
					TH-HRM-301C-0	Conduct Orientation and Training
					TH-HRM-302C-0	Supervise Staff
					TH-SM-301E-0	Implement Marketing Strategies
					TH-SM-302E-0	Implement Media Activities
				WSQ Advanced Certificate in Tour and Travel Services	SVCF-IR-301C-1	Manage Service Performance
					TH-RM-301C-0	Implement Loss Prevention
					TH-HRM-301C-0	Conduct Orientation and Training
					TH-HRM-302C-0	Supervise Staff
					TH-SM-301E-0	Implement Marketing Strategies
				WSQ Advanced Certificate in MICE and Events	TH-SM-303E-0	Develop Sales Proposals
					BM-SM-311E-1	Write Proposal
					SVCF-IR-301C-1	Manage Service Performance
					TH-RM-301C-0	Implement Loss Prevention
					TH-HRM-301C-0	Conduct Orientation and Training
				WSQ Diploma in Tourism	TH-HRM-302C-0	Supervise Staff
					TH-MEO-302E-0	Co-ordinate Entertainment and Food and Beverage Services
					TH-MEO-307E-1	Define MICE & Events Industry
					TH-SM-301E-0	Implement Marketing Strategies
					TH-SM-302E-0	Implement Media Activities
				WSQ Specialist Diploma in Food Services (Food and Beverage Services)	SVCF-IR-301C-1	Manage Service Performance
					TH-BF-402C-0	Comply with Legal Requirements
					TH-BF-401C-0	Develop and Implement Business Strategies
					TH-HRM-401C-0	Manage Training
					TH-HRM-402C-0	Hire Staff
					TH-HRM-403C-0	Appraise/Evaluate Staff
					TH-HRM-404C-0	Handle Terminations, Dismissals and Resignations
					TH-RM-401C-0	Manage Loss Prevention
					TH-HRM-408E-1	Manage Meeting
					TH-HRM-405E-0	Establish Human Resource Management Plan
					TH-BF-408E-1	Manage Pricing and Revenue
					TH-SM-404E-0	Develop Relationships with New Corporate Clients
					TH-SM-405E-0	Optimise Sales
					TH-FGS-401E-0	Manage Front Office/Guest Services Operations
					TH-SM-402E-0	Develop Marketing Strategies
					TH-MEO-403E-0	Develop Implementation Strategy
					TH-SM-401C-0	Conduct Situational Analysis
					TH-SM-409E-1	Promote Creativity
					LPM-DEV-501C-0	Engage People
					TH-EB-401E-1	Describe MICE & Events Industry and it's Impact on Economy
				TH-MAC-401E-1	Plan and Develop Proposal for Meeting and Convention Events	
				TH-MAC-402E-1	Manage Meetings and Convention Events	
				WSQ Graduate Diploma in Hospitality Management	FSS-FBS-5011-1.1	Manage Customer Services
					FSS-FBP-5015-1.1	Manage Food and Beverage Operations
					FSS-FBP-5014-1.1	Manage Cost and Quality Controls
FSS-SNM-6001-1.1	Optimise Sales					
FSS-FIN-6002-1.1	Develop and Implement Budgets					
WSQ Graduate Diploma in Hospitality Management	SVCF-SI-502C-1	Innovate the Customer Experience				
	FSS-CEX-5002-1.1	Maintain Service Quality and Professional Etiquette				
	FSS-PNI-5001-1.1	Administer Purchasing and Receiving Procedures				
	FSS-PDV-5003-1.1	Conduct Staff Performance Assessment Process				
	FSS-PDV-5001-1.1	Conduct Orientation and Training				
	LPM-VIS-601C-0	Lead Organisation to Develop Organisational Strategic Priorities, Culture and Governance				
	TT-EL-605E-1	Identify and Develop Business Opportunities				
TT-EL-606E-1	Develop Strategic Business Partnership					
WSQ Graduate Diploma in Hospitality Management	TT-EL-610E-1	Adopt Social Media Marketing Strategies to Capture Attention of Global Market				
	TT-EL-602C-1	Adopt Modern Concepts in Business Ethics and Values Management				
	TT-EL-601C-1	Create Positive Work-Life Harmony				

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Name of Trainer	Highest Academic Qualifications	Name of Awarding Institution	Part Time/ Full Time	Course approved to teach	Unit Code	Unit Title
Carrol Seah	1. Master in Professional Accounting	1. The University of Texas at Austin	Part Time	WSQ Certificate in Attractions	TH-RM-101C-1	Work Safely
					TH-RM-102C-1	Provide Safety and Security for Guests
					TH-SM-101C-0	Interact with Guests
					TH-PDL-102E-0	Provide Visitor Information
					TH-SM-102E-0	Promote Tourism
				WSQ Certificate in Tour and Travel Services	TH-RM-101C-1	Work Safely
					TH-RM-102C-1	Provide Safety and Security for Guests
					TH-SM-101C-0	Interact with Guests
					TH-SM-102E-0	Promote Tourism
				WSQ Advanced Certificate in Attractions	TH-RM-301C-0	Implement Loss Prevention
					TH-BF-301C-0	Monitor Income and Expenses
					TH-HRM-301C-0	Conduct Orientation and Training
					TH-HRM-302C-0	Supervise Staff
					SVCF-IR-301C-1	Manage Service Performance
					TH-SM-302E-0	Implement Media Activities
				WSQ Advanced Certificate in Tour and Travel Services	TH-RM-301C-0	Implement Loss Prevention
					TH-BF-301C-0	Monitor Income and Expenses
					TH-HRM-301C-0	Conduct Orientation and Training
					TH-HRM-302C-0	Supervise Staff
					SVCF-IR-301C-1	Manage Service Performance
				WSQ Advanced Certificate in MICE and Events	TH-RM-301C-0	Implement Loss Prevention
					TH-BF-301C-0	Monitor Income and Expenses
					TH-HRM-301C-0	Conduct Orientation and Training
					TH-HRM-302C-0	Supervise Staff
					SVCF-IR-301C-1	Manage Service Performance
					TH-SM-302E-0	Implement Media Activities
				WSQ Diploma in Tourism	TH-BF-401C-0	Develop and Implement Business Strategies
					TH-BF-402C-0	Comply with Legal Requirements
					TH-BF-403C-0	Develop and Implement Budget
					TH-HRM-401C-0	Manage Training
	TH-HRM-402C-0	Hire Staff				
	TH-HRM-403C-0	Appraise/Evaluate Staff				
	TH-HRM-404C-0	Handle Terminations, Dismissals and Resignations				
	TH-RM-401C-0	Manage Loss Prevention				
	TH-SM-401C-0	Conduct Situational Analysis				
	TH-BF-408E-1	Manage Pricing and Revenue				
	TH-HRM-408E-1	Manage Meeting				
WSQ Specialist Diploma in Food Services (Food and Beverage Services)	FSS-FBP-5014-1.1	Manage Cost and Quality Controls				
	FSS-FIN-6002-1.1	Develop and Implement Budgets				
	FSS-PNI-5001-1.1	Administer Purchasing and Receiving Procedures				

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Name of Trainer	Highest Academic Qualifications	Name of Awarding Institution	Part Time/ Full Time	Course approved to teach	Unit Code	Unit Title
Andy Tanamas	1. Master in Business of Information Technology	1. Royal Melbourne Institute of Technology	Part Time	WSQ Certificate in Attractions	TH-RM-101C-1	Work Safely
					TH-RM-102C-1	Provide Safety and Security for Guests
					TH-SM-101C-0	Interact with Guests
					TH-PDL-102E-0	Provide Visitor Information
					TH-SM-102E-0	Promote Tourism
					SVCF-PL-101C-1	Implement Operations for Service Excellence
				WSQ Certificate in Tour & Travel Services	TH-RM-101C-1	Work Safely
					TH-RM-102C-1	Provide Safety and Security for Guests
					TH-SM-101C-0	Interact with Guests
					TH-SM-102E-0	Promote Tourism
					TH-TRS-101E-0	Acquire Travel Industry Knowledge
				WSQ Advanced Certificate in Attractions	TH-RM-301C-0	Implement Loss Prevention
					TH-HRM-301C-0	Conduct Orientation and Training
					TH-HRM-302C-0	Supervise Staff
					SVCF-IR-301C-1	Manage Service Performance
					TH-SM-301E-0	Implement Marketing Strategies
				WSQ Advanced Certificate in Tour & Travel Services	TH-RM-301C-0	Implement Loss Prevention
					TH-HRM-301C-0	Conduct Orientation and Training
					TH-HRM-302C-0	Supervise Staff
					SVCF-IR-301C-1	Manage Service Performance
					TH-SM-301E-0	Implement Marketing Strategies
				WSQ Advanced Certificate in MICE & Events	TH-RM-301C-0	Implement Loss Prevention
					TH-HRM-301C-0	Conduct Orientation and Training
					TH-HRM-302C-0	Supervise Staff
					TH-MEO-302E-0	Co-ordinate Entertainment and Food and Beverage Services
					TH-MEO-307E-1	Define MICE & Events Industry
					SVCF-IR-301C-1	Manage Service Performance
					TH-SM-301E-0	Implement Marketing Strategies
				WSQ Diploma in Tourism	TH-HRM-401C-0	Manage Training
					TH-HRM-402C-0	Hire Staff
					TH-HRM-403C-0	Appraise/Evaluate Staff
					TH-HRM-404C-0	Handle Terminations, Dismissals and Resignations
	TH-HRM-405E-0	Establish Human Resource Management Plan				
	TH-FGS-401E-0	Manage Front Office/Guest Services Operations				
	LPM-DEV-501C-0	Engage People				
WSQ Specialist Diploma in Food Services (Food and Beverage Services)	FSS-FBS-5011-1.1	Manage Customer Services				
	FSS-FBP-5015-1.1	Manage Food and Beverage Operations				
	FSS-PNI-5001-1.1	Administer Purchasing and Receiving Procedures				
	FSS-PDV-5003-1.1	Conduct Staff Performance Assessment Process				
	FSS-PDV-5001-1.1	Conduct Orientation and Training				

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Name of Trainer	Highest Academic Qualifications	Name of Awarding Institution	Part Time/ Full Time	Course approved to teach	Unit Code	Unit Title
Alex Wee	1. Bachelor of Commerce (Double Major in Hospitality & Tourism Management and Business Management)	1. Murdoch University	Part Time	WSQ Certificate in Attractions	TH-RM-101C-1	Work Safely
					TH-RM-102C-1	Provide Safety and Security for Guests
					TH-SM-101C-0	Interact with Guests
					TH-PDL-102E-0	Provide Visitor Information
					TH-SM-102E-0	Promote Tourism
					SVCF-PL-101C-1	Implement Operations for Service Excellence
				WSQ Certificate in Tour and Travel Services	TH-PDL-103E-0	Deliver Tours
					TH-RM-101C-1	Work Safely
					TH-RM-102C-1	Provide Safety and Security for Guests
					TH-SM-101C-0	Interact with Guests
					TH-SM-102E-0	Promote Tourism
					TH-TRS-101E-0	Acquire Travel Industry Knowledge
				WSQ Advanced Certificate in Attractions	TH-TRS-105E-0	Provide Outbound Travel Packages, Products and Services
					TH-RM-301C-0	Implement Loss Prevention
					TH-HRM-301C-0	Conduct Orientation and Training
					TH-HRM-302C-0	Supervise Staff
					TH-PDL-302E-0	Monitor Programme Delivery
					TH-SM-301E-0	Implement Marketing Strategies
				WSQ Advanced Certificate in Tour and Travel Services	TH-SM-302E-0	Implement Media Activities
					SVCF-IR-301C-1	Manage Service Performance
					TH-RM-301C-0	Implement Loss Prevention
					TH-HRM-301C-0	Conduct Orientation and Training
					TH-HRM-302C-0	Supervise Staff
					TH-SM-301E-0	Implement Marketing Strategies
				WSQ Advanced Certificate in MICE and Events	SVCF-IR-301C-1	Manage Service Performance
					TH-RM-301C-0	Implement Loss Prevention
					TH-HRM-301C-0	Conduct Orientation and Training
					TH-HRM-302C-0	Supervise Staff
					TH-MEO-302E-0	Co-ordinate Entertainment and Food and Beverage Services
					TH-MEO-307E-1	Define MICE & Events Industry
				WSQ Diploma in Tourism	TH-SM-301E-0	Implement Marketing Strategies
					TH-SM-302E-0	Implement Media Activities
					SVCF-IR-301C-1	Manage Service Performance
					TH-HRM-401C-0	Manage Training
					TH-HRM-402C-0	Hire Staff
					TH-HRM-403C-0	Appraise/Evaluate Staff
				WSQ Specialist Diploma in Food Services (Food and Beverage Services)	TH-HRM-404C-0	Handle Terminations, Dismissals and Resignations
					TH-RM-401C-0	Manage Loss Prevention
					TH-HRM-408E-1	Manage Meeting
					TH-SM-404E-0	Develop Relationships with New Corporate Clients
TH-TRS-401E-0	Manage Travel Operations					
TH-EB-401E-1	Describe MICE & Events Industry and it's Impact on Economy					
	FSS-FBS-5011-1.1	Manage Customer Services				
	FSS-FBP-5015-1.1	Manage Food and Beverage Operations				
	SVCF-SI-502C-1	Innovate the Customer Experience				
	FSS-CEX-5002-1.1	Maintain Service Quality and Professional Etiquette				
	FSS-PDV-5003-1.1	Conduct Staff Performance Assessment Process				
	FSS-PDV-5001-1.1	Conduct Orientation and Training				

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Name of Trainer	Highest Academic Qualifications	Name of Awarding Institution	Part Time/ Full Time	Course approved to teach	Unit Code	Unit Title
Rashmi Kulkarni	1. Bachelor of Arts	1. Pune University	Full Time	WSQ Certificate in Attractions	TH-RM-101C-1	Work Safely
					TH-RM-102C-1	Provide Safety and Security for Guests
					TH-SM-101C-0	Interact with Guests
				WSQ Certificate in Tour and Travel Services	TH-PDL-102E-0	Provide Visitor Information
					TH-SM-102E-0	Promote Tourism
					SVCF-PL-101C-1	Implement Operations for Service Excellence
				WSQ Advanced Certificate in Attractions	TH-RM-101C-1	Work Safely
					TH-RM-102C-1	Provide Safety and Security for Guests
					TH-SM-101C-0	Interact with Guests
				WSQ Advanced Certificate in Tour and Travel Services	TH-SM-102E-0	Promote Tourism
					TH-BF-301C-0	Monitor Income and Expenses
					TH-RM-301C-0	Implement Loss Prevention
				WSQ Advanced Certificate in MICE and Events	TH-HRM-301C-0	Conduct Orientation and Training
					TH-HRM-302C-0	Supervise Staff
					TH-PDL-302E-0	Monitor Programme Delivery
				WSQ Advanced Certificate in Tourism	SVCF-IR-301C-1	Manage Service Performance
					TH-BF-301C-0	Monitor Income and Expenses
					TH-RM-301C-0	Implement Loss Prevention
				WSQ Specialist Diploma in Food Services (Food and Beverage Services)	TH-HRM-301C-0	Conduct Orientation and Training
					TH-HRM-302C-0	Supervise Staff
					SVCF-IR-301C-1	Manage Service Performance
				WSQ Graduate Diploma in Hospitality Management	TH-BF-301C-0	Monitor Income and Expenses
					TH-RM-301C-0	Implement Loss Prevention
					TH-HRM-301C-0	Conduct Orientation and Training
				WSQ Diploma in Tourism	TH-HRM-302C-0	Supervise Staff
					TH-HRM-403C-0	Appraise/Evaluate Staff
					TH-HRM-404C-0	Handle Terminations, Dismissals and Resignations
				WSQ Specialist Diploma in Food Services (Food and Beverage Services)	TH-RM-401C-0	Manage Loss Prevention
					TH-HRM-405E-0	Establish Human Resource Management Plan
					TH-HRM-408E-1	Manage Meeting
				WSQ Graduate Diploma in Hospitality Management	TH-FGS-401E-0	Manage Front Office/Guest Services Operations
					TH-SM-402E-0	Develop Marketing Strategies
					TH-MEO-403E-0	Develop Implementation Strategy
				WSQ Specialist Diploma in Food Services (Food and Beverage Services)	FSS-FBS-5011-1.1	Manage Customer Services
					FSS-FBP-5014-1.1	Manage Cost and Quality Controls
					SVCF-SI-502C-1	Innovate the Customer Experience
				WSQ Graduate Diploma in Hospitality Management	FSS-CEX-5002-1.1	Maintain Service Quality and Professional Etiquette
					FSS-PNI-5001-1.1	Administer Purchasing and Receiving Procedures
					FSS-PDV-5003-1.1	Conduct Staff Performance Assessment Process
				WSQ Graduate Diploma in Hospitality Management	FSS-PDV-5001-1.1	Conduct Orientation and Training
					TT-EL-602C-1	Adopt Modern Concepts in Business Ethics and Values Management
					TT-EL-601C-1	Create Positive Work-Life Harmony

Trainer Deployment

Name of Trainer	Highest Academic Qualifications	Name of Awarding Institution	Part Time/ Full Time	Course approved to teach	Unit Code	Unit Title
Annie You	1. Masters in Business Administration	1. University of New Hampshire	Part Time	WSQ Certificate in Attractions	TH-RM-101C-1	Work Safely
			TH-RM-102C-1	Provide Safety and Security for Guests		
			TH-SM-101C-0	Interact with Guests		
			TH-PDL-102E-0	Provide Visitor Information		
			TH-PDL-103E-0	Deliver Tours		
			TH-SM-102E-0	Promote Tourism		
			WSQ Certificate in Tour and Travel Services	TH-RM-101C-1	Work Safely	
			TH-RM-102C-1	Provide Safety and Security for Guests		
			TH-SM-101C-0	Interact with Guests		
			TH-SM-102E-0	Promote Tourism		
			TH-TRS-101E-0	Acquire Travel Industry Knowledge		
			TH-TRS-105E-0	Provide Outbound Travel Packages, Products and Services		
			WSQ Certificate in Tourist Guides - NC/NAP	TH-TOU-103E-1	Conduct Tour	
			TT-SM-201C-1	Promote Singapore as Tourist Destination		
			TT-TTO-201E-1	Apply Tourism Knowledge		
			TT-TTO-210E-1	Write Tour Commentary		
			WSQ Advanced Certificate in Attractions	TH-BF-301C-0	Monitor Income and Expenses	
			TH-RM-301C-0	Implement Loss Prevention		
			TH-HRM-301C-0	Conduct Orientation and Training		
			TH-HRM-302C-0	Supervise Staff		
			TH-PDL-301E-0	Monitor Tour Services		
			TH-PDL-302E-0	Monitor Programme Delivery		
			TH-PDV-303E-0	Develop Public Tours		
			TH-SM-301E-0	Implement Marketing Strategies		
			TH-SM-302E-0	Implement Media Activities		
			SVCF-IR-301C-1	Manage Service Performance		
			WSQ Advanced Certificate in Tour and Travel Services	TH-BF-301C-0	Monitor Income and Expenses	
			TH-RM-301C-0	Implement Loss Prevention		
			TH-HRM-301C-0	Conduct Orientation and Training		
			TH-HRM-302C-0	Supervise Staff		
			TH-SM-301E-0	Implement Marketing Strategies		
			TH-SM-303E-0	Develop Sales Proposals		
			BM-SM-311E-1	Write Proposal		
			TH-TOU-301E-0	Co-ordinate Tour Operations		
			SVCF-IR-301C-1	Manage Service Performance		
			WSQ Advanced Certificate in MICE and Events	TH-BF-301C-0	Monitor Income and Expenses	
			TH-RM-301C-0	Implement Loss Prevention		
			TH-HRM-301C-0	Conduct Orientation and Training		
			TH-HRM-302C-0	Supervise Staff		
			TH-MEO-307E-1	Define MICE & Events Industry		
			TH-SM-301E-0	Implement Marketing Strategies		
			TH-SM-302E-0	Implement Media Activities		
			SVCF-IR-301C-1	Manage Service Performance		
			WSQ Diploma in Tourism	TH-BF-401C-0	Develop and Implement Business Strategies	
			TH-BF-402C-0	Comply with Legal Requirements		
TH-TOU-401E-0	Manage Tour Guide Services					
TH-TRS-401E-0	Manage Travel Operations					

Trainer Deployment

Name of Trainer	Highest Academic Qualifications	Name of Awarding Institution	Part Time/ Full Time	Course approved to teach	Unit Code	Unit Title
Adeline Rajamanickam	1. WSQ Diploma in Tourism (MICE and Events)	1. William Angliss Institute	Part Time	WSQ Certificate in Attractions	TH-RM-101C-1	Work Safely
					TH-RM-102C-1	Provide Safety and Security for Guests
					TH-SM-101C-0	Interact with Guests
					TH-PDL-102E-0	Provide Visitor Information
				WSQ Certificate in Tour and Travel Services	SVCF-PL-101C-1	Implement Operations for Service Excellence
					TH-RM-101C-1	Work Safely
					TH-RM-102C-1	Provide Safety and Security for Guests
					TH-SM-101C-0	Interact with Guests
WSQ Advanced Certificate in MICE and Events	TH-MEO-307E-1	Define MICE & Events Industry (16 hrs)				
Jean Wang	1. Bachelor of Arts (Communication), major in Tourism Management	1. University of Monash	Part Time	WSQ Certificate in Tourist Guides - NC/NAP	TH-TOU-103E-1	Conduct Tour
					TT-SM-201C-1	Promote Singapore as Tourist Destination
					TT-TTO-201E-1	Apply Tourism Knowledge
					TT-TTO-210E-1	Write Tour Commentary
Olivia I-Shing Chey	1. Bachelor of Arts, English Language major and European Studies major	1. National University of Singapore	Part Time	WSQ Certificate in Tourist Guides - NC/NAP	TH-TOU-103E-1	Conduct Tour
					TT-SM-201C-1	Promote Singapore as Tourist Destination
					TT-TTO-201E-1	Apply Tourism Knowledge
					TT-TTO-210E-1	Write Tour Commentary
					TH-TOU-107C-1	Create Customer Experience
					TT-TTO-215E-1	Handle Arrival and Departure of Visitors
Karen Chen Ching Wen	1. GCE O-Level	1. Dunman Secondary School	Part Time	WSQ Certificate in Tourist Guides - NC/NAP	TH-TOU-103E-1	Conduct Tour
					TT-SM-201C-1	Promote Singapore as Tourist Destination
					TT-TTO-201E-1	Apply Tourism Knowledge
					TT-TTO-210E-1	Write Tour Commentary
					TH-TOU-107C-1	Create Customer Experience
					TT-TTO-215E-1	Handle Arrival and Departure of Visitors
Pauline Teo Poh Ling	1. Diploma in Fine Arts – Specialized in Visual Arts Management	1. LASALLE_SIA College of the Arts	Part Time	WSQ Certificate in Tourist Guides - NC/NAP	TH-TOU-103E-1	Conduct Tour
					TT-SM-201C-1	Promote Singapore as Tourist Destination
					TT-TTO-201E-1	Apply Tourism Knowledge
					TT-TTO-210E-1	Write Tour Commentary
					TH-TOU-107C-1	Create Customer Experience
					TT-TTO-215E-1	Handle Arrival and Departure of Visitors

Updated as of 13 March 2019