Name of Trainer	Highest Academic Qualifications	Name of Awarding Institution	Part Time/ Full Time	Module approved to teach	Module Code
	Qualifications	Victoria University	Part Time	Analyse and present research information	BSBRES401
				Monitor staff performance	SITXHRM00
				Lead and manage people	SITXHRM00
				Manage risk	BSBRSK501
				Manage diversity in the workplace	BSBDIV501
				Research and comply with regulatory requirements	SITXGLC00
				Establish and conduct business relationships	SITXMGT0
Adrian Hart	Master of Business			Manage conflict	SITXCOM0
				Monitor work operations	SITXMGT0
				Write complex documents	BSBWRT40
				Manage finances within a budget	SITXFIN00
				Interpret financial information	SITXFIN00
				Develop and implement a business plan	BSBMGT6
				Develop and implement marketing strategies	SITXMPRO
				Manage innovation and continuous improvement	BSBMGT6
			Full Time	Analyse and present research information	BSBRES40
		Blue Mountains International Graduate School of Hotel Management		Monitor staff performance	SITXHRMO
				Lead and manage people	SITXHRMO
				Develop and manage quality customer service practices	SITXCCS00
	, ,			Manage risk	BSBRSK50
				Manage diversity in the workplace	BSBDIV50
				Establish and maintain a work health and safety system	SITXWHSC
				Research and comply with regulatory requirements	SITXGLC00
Megan Harris				Establish and conduct business relationships	SITXMGTO
				Enhance the customer service experiences	SITXCCS00
				Manage conflict	SITXCOM
				Sell tourism products and services	SITTTSL00
				Monitor work operations	SITXMGTO
				Write complex documents	BSBWRT4
				Source and use information on the tourism and travel industry	SITTIND00
				Develop tourism products	SITTPPD00
				Provide visitor information	SITXCCS00
				Develop and implement a business plan	BSBMGT6
				Develop and implement marketing strategies	SITXMPR0
				Manage innovation and continuous improvement	BSBMGT6

Name of Trainer	Highest Academic	Name of Awarding	Part Time/	Module approved to teach	Module Code
Name of Trainer	Qualifications	Institution	Full Time		
				Analyse and present research information Monitor staff performance	BSBRES401 SITXHRM00
				Lead and manage people	SITXHRM003
		Victoria University	Part Time	Manage risk	BSBRSK501
				Manage diversity in the workplace	BSBDIV501
				Research and comply with regulatory requirements	SITXGLC001
	Master of Business			Establish and conduct business relationships	SITXMGT00
Adrian Hart				Recruit, select and induct staff Manage conflict	SITXHRM00 SITXCOM00
Aurian Hart				Monitor work operations	SITXMGT00
				Manage operational plan	BSBMGT517
				Roster Staff	SITXHRM00
				Manage finances	BSBFIM601
				Manage physical assets	SITXFIN005
				Develop and implement a business plan	BSBMGT617
				Develop and implement marketing strategies	SITXMPR00
				Manage innovation and continuous improvement Analyse and present research information	BSBMGT608 BSBRES401
				Monitor staff performance	SITXHRM00
				Lead and manage people	SITXHRM00
				Develop and manage quality customer service practices	SITXCCS008
				Manage risk	BSBRSK501
				Manage diversity in the workplace	BSBDIV501
				Establish and maintain a work health and safety system	SITXWHS00 SITXGLC001
				Research and comply with regulatory requirements Establish and conduct business relationships	SITXMGT00
				Enhance customer service experiences	SITXCCS007
				Recruit, select and induct staff	SITXHRM00
				Provide accommmodation reception services	SITHACS008
				Manage conflict	SITXCOMOO
	Conducto Dialogo in	Blue Mountains		Sell tourism products and services	SITTTSL006
Megan Harris	Graduate Diploma in Hospitality Management-	International Graduate School of	Full Time	Monitor work operations Provide housekeeping services to guests	SITXMGT00
	Hospitality Management-	Hotel Management		Manage operational plan	BSBMGT51
				Plan in-house events or functions	SITEEVT005
				Roster Staff	SITXHRM00
				Work effectively in hospitality service	SITHIND004
				Process reservations	SITTTSL007
				Provide porter services	SITHACS005 SITXFIN005
				Manage physical assets Develop and implement a business plan	BSBMGT617
				Develop and implement marketing strategies	SITXMPR00
				Manage innovation and continuous improvement	BSBMGT608
				Provide Reponsible Service of Alcohol	SITHFAB002
				Operate a Bar	SITHFAB003
				Serve Food and Beverage Use Hygienic Practices For Food Safety	SITHFAB007 SITXFSA001
				Prepare and monitor budgets	SITXFIN004
	Master of Arts in Teaching English to Speakers of Other Languages	University of Canberra	Part Time	Analyse and present research information	BSBRES401
				Monitor staff performance	SITXHRM00
				Lead and manage people	SITXHRM00
				Develop and manage quality customer service practices	SITXCCS008
				Manage risk	BSBRSK501
				Manage diversity in the workplace Establish and maintain a work health and safety system	BSBDIV501 SITXWHS00
				Research and comply with regulatory requirements	SITXGLC001
				Establish and conduct business relationships	SITXMGT00
				Enhance customer service experiences	SITXCCS007
				Manage finances within a budget	SITXFIN003
Quentin Bryan Derrick				Recruit, select and induct staff	SITXHRM00
				Manage conflict Sell tourism products and services	SITXCOM00
Quentin bryan Derrick				Monitor work operations	SITTTSL006 SITXMGT00
				Provide housekeeping services to guests	SITHACS002
				Manage operational plan	BSBMGT51
				Plan in-house events or functions	SITEEVT005
				Roster Staff	SITXHRM00
				Work effectively in hospitality service	SITHIND004
				Provide porter services Manage physical accets	SITHACS005
				Manage physical assets Develop and implement a business plan	SITXFIN005 BSBMGT61
				Manage innovation and continuous improvement	BSBMGT60
				Provide Reponsible Service of Alcohol	SITHFAB002
				Operate a Bar	SITHFAB003
				Serve Food and Beverage	SITHFAB007
				Use Hygienic Practices For Food Safety	SITXFSA001

Name of Trainer	Highest Academic Qualifications	Name of Awarding Institution	Part Time/ Full Time	Module approved to teach	Module Cod
			Part Time	Prepare and monitor budgets	SITXFINOC
		The Blue Mountains International Hotel Management School		Monitor staff performance	SITXHRMO
	Diploma of Hotel Management			Lead and manage people	SITXHRMO
				Develop and manage quality customer service practices	SITXCCS00
				Manage risk	BSBRSK50
				Manage diversity in the workplace	BSBDIV50
				Establish and maintain a work health and safety system	SITXWHS
				Research and comply with regulatory requirements	SITXGLC0
				Establish and conduct business relationships	SITXMGT
				Enhance customer service experiences	SITXCCS0
				Manage finances within a budget	SITXFIN00
				Recruit, select and induct staff	SITXHRM
				Sell tourism products and services	SITTTSLO
				Monitor work operations	SITXMGT
Nicholas Thomas Hyland				Manage operational plan	BSBMGT
iniciiolas Hiolilas Hylaliu				Plan in-house events or functions	SITEEVTO
				Roster Staff	SITXHRM
				Work effectively in hospitality service	SITHIND
				Process reservations	SITTTSLO
				Provide porter services	SITHACS
				Manage finances	BSBFIM6
					SITXFING
				Manage physical assets Develop and implement a business plan	BSBMGT
				Develop and implement a business plan Develop and implement marketing strategies	SITXMPF
					BSBMGT
				Manage innovation and continuous improvement	SITHFAB
				Provide Reponsible Service of Alcohol	
				Operate a Bar	SITHFAB
				Serve Food and Beverage	SITHFAB
				Use Hygienic Practices For Food Safety	SITXFSAC
	Rachelor of Hospitality	Royal Melbourne	Part Time	Monitor staff performance	SITXHRN
				Lead and manage people	SITXHRN
Elizabeth Joyce Lotter				Develop and manage quality customer service practices	SITXCCS
				Manage risk	BSBRSKS
				Manage diversity in the workplace	BSBDIV5
				Establish and maintain a work health and safety system	SITXWH
				Enhance customer service experiences	SITXCCS
				Recruit, select and induct staff	SITXHRN
		Institute Of		Monitor work operations	SITXMG
				Manage operational plan	BSBMGT
		icalidogy		Plan in-house events or functions	SITEEVTO
				Roster Staff	SITXHRM
				Work effectively in hospitality service	SITHIND
				Manage finances	BSBFIME
				Provide Reponsible Service of Alcohol	SITHFAB
				Operate a Bar	SITHFAB
				Serve Food and Beverage	SITHFAB
				Use Hygienic Practices For Food Safety	SITXFSA

Name of Trainer	Highest Academic Qualifications	Name of Awarding Institution	Part Time/ Full Time	Module approved to teach	Module Code
		Victoria University	Part Time	Analyse and present research information	BSBRES401
				Monitor staff performance	SITXHRM0
				Lead and manage people	SITXHRMO
				Manage risk	BSBRSK50
				Manage diversity in the workplace	BSBDIV50
				Research and comply with regulatory requirements	SITXGLC0
Adrian Hart	Master of Business			Establish and conduct business relationships	SITXMGT
Aurian Hart	iviaster of Business			Manage finances within a budget	SITXFIN00
				Recruit, select and induct staff	SITXHRM
				Write complex documents	BSBWRT4
				Develop workplace policy and procedures for sustainability	BSBSUS50
				Develop and implement a business plan	BSBMGT
				Develop and implement marketing strategies	SITXMPR
				Manage innovation and continuous improvement	BSBMGT
			Full Time	Prepare and monitor budgets	SITXFINO
	Graduate Diploma in Hospitality Management-	Blue Mountains International Graduate School of Hotel Management		Analyse and present research information	BSBRES40
				Monitor staff performance	SITXHRM
				Lead and manage people	SITXHRM
				Develop and manage quality customer service practices	SITXCCS0
Megan Harris				Manage risk	BSBRSK5
				Manage diversity in the workplace	BSBDIV50
				Research and comply with regulatory requirements	SITXGLC0
				Establish and conduct business relationships	SITXMGT
				Enhance customer service experiences	SITXCCS0
				Recruit, select and induct staff	SITXHRM
				Provide accommmodation reception services	SITHACSO
				Research event industry trends and practice	SITEEVT0
				Develop and implement event management plans	SITEEVT0
				Manage event staging components	SITEEVT0
				Develop workplace policy and procedures for sustainability	BSBSUS50
				Determine event feasibility	SITEEVT0
				Develop event concepts	SITEEVT0
				Develop and implement a business plan	BSBMGT
				Develop and implement marketing strategies	SITXMPR
				Manage innovation and continuous improvement	BSBMGT