

Advanced Diploma of Travel and Tourism Management					
Name of Trainer	Highest Academic Qualifications	Name of Awarding Institution	Part Time/ Full Time	Module approved to teach	Module Code
Adrian Hart	Master of Business	Victoria University	Part Time	Analyse and present research information	BSBRES401
				Monitor staff performance	SITXHRM006
				Lead and manage people	SITXHRM003
				Manage risk	BSBRSK501
				Manage diversity in the workplace	BSBDIV501
				Research and comply with regulatory requirements	SITXGLC001
				Establish and conduct business relationships	SITXMGTO02
				Manage conflict	SITXCOM005
				Monitor work operations	SITXMGTO01
				Write complex documents	BSBWRT401
				Manage finances within a budget	SITXFIN003
				Interpret financial information	SITXFIN002
				Develop and implement a business plan	BSBMGT617
				Develop and implement marketing strategies	SITXMPR007
Manage innovation and continuous improvement	BSBMGT608				
Megan Harris	Graduate Diploma in Hospitality Management-	The Blue Mountains International Hotel Management School	Full Time	Analyse and present research information	BSBRES401
				Monitor staff performance	SITXHRM006
				Lead and manage people	SITXHRM003
				Develop and manage quality customer service practices	SITXCCS008
				Manage risk	BSBRSK501
				Manage diversity in the workplace	BSBDIV501
				Establish and maintain a work health and safety system	SITXWHS004
				Research and comply with regulatory requirements	SITXGLC001
				Establish and conduct business relationships	SITXMGTO02
				Enhance the customer service experiences	SITXCCS007
				Manage conflict	SITXCOM005
				Sell tourism products and services	SITTTSL005
				Monitor work operations	SITXMGTO01
				Write complex documents	BSBWRT401
				Source and use information on the tourism and travel industry	SITIND001
				Develop tourism products	SITPPD008
				Provide visitor information	SITXCCS002
				Develop and implement a business plan	BSBMGT617
				Develop and implement marketing strategies	SITXMPR007
Manage innovation and continuous improvement	BSBMGT608				
Alex Wee	Bachelor of Commerce (Double Major in Hospitality & Tourism Management and Business Management)	Murdoch University	Part Time	Analyse and present research information	BSBRES401
				Monitor staff performance	SITXHRM006
				Lead and manage people	SITXHRM003
				Develop and manage quality customer service practices	SITXCCS008
				Manage risk	BSBRSK501
				Manage diversity in the workplace	BSBDIV501
				Establish and conduct business relationships	SITXMGTO02
				Enhance the customer service experiences	SITXCCS007
				Manage conflict	SITXCOM005
				Sell tourism products and services	SITTTSL005
				Monitor work operations	SITXMGTO01
				Write complex documents	BSBWRT401
				Source and use information on the tourism and travel industry	SITIND001
				Develop tourism products	SITPPD008
				Provide visitor information	SITXCCS002
				Lead tour groups	SITTGDE004
				Process travel-related documentation	SITTTSL009
				Book supplier products and services	SITTTSL008
				Prepare and present tour commentaries or activities	SITTGDE005
Develop and implement a business plan	BSBMGT617				
Develop and implement marketing strategies	SITXMPR007				
Manage innovation and continuous improvement	BSBMGT608				
Carrol Seah	Master in Professional Accounting	University of Texas	Part Time	Prepare and monitor budgets	SITXFIN004
				Analyse and present research information	BSBRES401
				Monitor staff performance	SITXHRM006
				Lead and manage people	SITXHRM003
				Establish and maintain a work health and safety system	SITXWHS004
				Research and comply with regulatory requirements	SITXGLC001
				Write complex documents	BSBWRT401
				Manage finances within a budget	SITXFIN003
				Interpret financial information	SITXFIN002
				Develop and implement a business plan	BSBMGT617
Develop and implement marketing strategies	SITXMPR007				

Advanced Diploma of Travel and Tourism Management					
Name of Trainer	Highest Academic Qualifications	Name of Awarding Institution	Part Time/ Full Time	Module approved to teach	Module Code
Nicholas Oxborrow	Master in Hospitality Administration	University Nevada Las Vegas	Part Time	Monitor staff performance	SITXHRM006
				Lead and manage people	SITXHRM003
				Develop and manage quality customer service practices	SITXCCS008
				Manage risk	BSBRKS501
				Manage diversity in the workplace	BSBDIV501
				Establish and conduct business relationships	SITXMG002
				Enhance the customer service experiences	SITXCCS007
				Manage conflict	SITXCOM005
				Sell tourism products and services	SITTTSL005
				Monitor work operations	SITXMG001
				Write complex documents	BSBWRT401
				Source and use information on the tourism and travel industry	SITTIND001
				Develop tourism products	SITPPD008
				Provide visitor information	SITXCCS002
				Lead tour groups	SITTGDE004
				Process travel-related documentation	SITTTSL009
				Book supplier products and services	SITTTSL008
				Prepare and present tour commentaries or activities	SITTGDE005
				Develop and implement a business plan	BSBMGT617
				Develop and implement marketing strategies	SITXMPR007
Manage innovation and continuous improvement	BSBMGT608				
Rashmi Kulkarni	Bachelor of Arts	Pune University	Full Time	Prepare and monitor budgets	SITXFIN004
				Analyse and present research information	BSBRES401
				Monitor staff performance	SITXHRM006
				Lead and manage people	SITXHRM003
				Develop and manage quality customer service practices	SITXCCS008
				Manage risk	BSBRKS501
				Manage diversity in the workplace	BSBDIV501
				Establish and maintain a work health and safety system	SITXWHS004
				Research and comply with regulatory requirements	SITXGLC001
				Establish and conduct business relationships	SITXMG002
				Enhance the customer service experiences	SITXCCS007
				Manage conflict	SITXCOM005
				Sell tourism products and services	SITTTSL005
				Monitor work operations	SITXMG001
				Write complex documents	BSBWRT401
				Source and use information on the tourism and travel industry	SITTIND001
				Manage finances within a budget	SITXFIN003
				Interpret financial information	SITXFIN002
				Develop tourism products	SITPPD008
				Provide visitor information	SITXCCS002
Lead tour groups	SITTGDE004				
Process travel-related documentation	SITTTSL009				
Book supplier products and services	SITTTSL008				
Prepare and present tour commentaries or activities	SITTGDE005				
Develop and implement a business plan	BSBMGT617				
Develop and implement marketing strategies	SITXMPR007				
Manage innovation and continuous improvement	BSBMGT608				
Adeline Rajamanickam	Bachelor of Arts (Honours) in Business with Tourism Management	Northumbria University	Part Time	Lead and Manage People	SITXHRM003
				Develop and Manage Quality Customer Service Practics	SITXCCS008
				Manage Risk	BSBRKS501
				Manage Diversity in the Workplace	BSBDIV501
				Establish and Maintain a Work Health and Safety System	SITXWHS004
				Research and Comply with Regulatory Requirements	SITXGLC001
				Establish and Conduct Business Relationships	SITXMG002
				Enhance Customer Service Experiences	SITXCCS007
				Monitor Work Operations	SITXMG001
				Write Complex Documents	BSBWRT401
				Source and Use Information on the Tourism and Travel Industry	SITTIND001
				Develop Tourism Products	SITPPD008
				Provide Visitor Information	SITXCCS002
				Analyse and Present Research Information	BSBRES401
				Monitor Staff Performance	SITXHRM006
				Manage Conflict	SITXCOM005
				Sell Tourism Products and Services	SITTTSL005
Develop and Implement a Business Plan	BSBMGT617				
Develop and Implement Marketing Strategies	SITXMPR007				
Manage Innovation and Continuous Improvement	BSBMGT608				

Advanced Diploma of Hospitality Management									
Name of Trainer	Highest Academic Qualifications	Name of Awarding Institution	Part Time/ Full Time	Module approved to teach	Module Code				
Adrian Hart	Master of Business	Victoria University	Part Time	Analyse and present research information	BSBRES401				
				Monitor staff performance	SITXHRM006				
				Lead and manage people	SITXHRM003				
				Manage risk	BSBRSK501				
				Manage diversity in the workplace	BSBDIV501				
				Research and comply with regulatory requirements	SITXGLC001				
				Establish and conduct business relationships	SITXMG002				
				Recruit, select and induct staff	SITXHRM004				
				Manage conflict	SITXCOM005				
				Monitor work operations	SITXMG001				
				Manage operational plan	BSBMGT517				
				Roster Staff	SITXHRM002				
				Manage finances	BSBFIM601				
				Manage physical assets	SITXFIN005				
				Develop and implement a business plan	BSBMGT617				
				Develop and implement marketing strategies	SITXMPR007				
				Manage innovation and continuous improvement	BSBMGT608				
				Megan Harris	Graduate Diploma in Hospitality Management-	The Blue Mountains International Hotel Management School	Full Time	Analyse and present research information	BSBRES401
Monitor staff performance	SITXHRM006								
Lead and manage people	SITXHRM003								
Develop and manage quality customer service practices	SITXCCS008								
Manage risk	BSBRSK501								
Manage diversity in the workplace	BSBDIV501								
Establish and maintain a work health and safety system	SITXWHS004								
Research and comply with regulatory requirements	SITXGLC001								
Establish and conduct business relationships	SITXMG002								
Enhance customer service experiences	SITXCCS007								
Recruit, select and induct staff	SITXHRM004								
Provide accommodation reception services	SITHACS008								
Manage conflict	SITXCOM005								
Sell tourism products and services	SITTTSL006								
Monitor work operations	SITXMG001								
Provide housekeeping services to guests	SITHACS002								
Manage operational plan	BSBMGT517								
Plan in-house events or functions	SITEEVT005								
Roster Staff	SITXHRM002								
Work effectively in hospitality service	SITHIND004								
Process reservations	SITTTSL007								
Provide porter services	SITHACS005								
Manage physical assets	SITXFIN005								
Develop and implement a business plan	BSBMGT617								
Develop and implement marketing strategies	SITXMPR007								
Manage innovation and continuous improvement	BSBMGT608								
Provide Responsible Service of Alcohol	SITHFAB002								
Operate a Bar	SITHFAB003								
Serve Food and Beverage	SITHFAB007								
Use Hygienic Practices For Food Safety	SITXFA001								
Quentin Bryan Derrick	Master of Arts in Teaching English to Speakers of Other Languages	University of Canberra	Part Time					Prepare and monitor budgets	SITXFIN004
								Analyse and present research information	BSBRES401
				Monitor staff performance	SITXHRM006				
				Lead and manage people	SITXHRM003				
				Develop and manage quality customer service practices	SITXCCS008				
				Manage risk	BSBRSK501				
				Manage diversity in the workplace	BSBDIV501				
				Establish and maintain a work health and safety system	SITXWHS004				
				Research and comply with regulatory requirements	SITXGLC001				
				Establish and conduct business relationships	SITXMG002				
				Enhance customer service experiences	SITXCCS007				
				Manage finances within a budget	SITXFIN003				
				Recruit, select and induct staff	SITXHRM004				
				Manage conflict	SITXCOM005				
				Sell tourism products and services	SITTTSL006				
				Monitor work operations	SITXMG001				
				Provide housekeeping services to guests	SITHACS002				
				Manage operational plan	BSBMGT517				
				Plan in-house events or functions	SITEEVT005				
				Roster Staff	SITXHRM002				
				Work effectively in hospitality service	SITHIND004				
				Provide porter services	SITHACS005				
				Manage physical assets	SITXFIN005				
				Develop and implement a business plan	BSBMGT617				
				Manage innovation and continuous improvement	BSBMGT608				
				Provide Responsible Service of Alcohol	SITHFAB002				
				Operate a Bar	SITHFAB003				
				Serve Food and Beverage	SITHFAB007				
				Use Hygienic Practices For Food Safety	SITXFA001				

Advanced Diploma of Hospitality Management					
Name of Trainer	Highest Academic Qualifications	Name of Awarding Institution	Part Time/ Full Time	Module approved to teach	Module Code
Nicholas Thomas Hyland	Diploma of Hotel Management	The Blue Mountains International Hotel Management School	Part Time	Prepare and monitor budgets	SITXFIN004
				Monitor staff performance	SITXHRM006
				Lead and manage people	SITXHRM003
				Develop and manage quality customer service practices	SITXCCS008
				Manage risk	BSBRSK501
				Manage diversity in the workplace	BSBDIV501
				Establish and maintain a work health and safety system	SITXWHS004
				Research and comply with regulatory requirements	SITXGLC001
				Establish and conduct business relationships	SITXMG002
				Enhance customer service experiences	SITXCCS007
				Manage finances within a budget	SITXFIN003
				Recruit, select and induct staff	SITXHRM004
				Sell tourism products and services	SITTTSL006
				Monitor work operations	SITXMG001
				Manage operational plan	BSBMGT517
				Plan in-house events or functions	SITEEVT005
				Roster Staff	SITXHRM002
				Work effectively in hospitality service	SITHIND004
				Process reservations	SITTTSL007
				Provide porter services	SITHACS005
				Manage finances	BSBFIM601
				Manage physical assets	SITXFIN005
				Develop and implement a business plan	BSBMGT617
				Develop and implement marketing strategies	SITXMPR007
				Manage innovation and continuous improvement	BSBMGT608
				Provide Responsible Service of Alcohol	SITHFAB002
				Operate a Bar	SITHFAB003
Serve Food and Beverage	SITHFAB007				
Use Hygienic Practices For Food Safety	SITXFA001				
Elizabeth Joyce Lotter	Bachelor of Hospitality Studies	Royal Melbourne Institute Of Technology	Part Time	Monitor staff performance	SITXHRM006
				Lead and manage people	SITXHRM003
				Develop and manage quality customer service practices	SITXCCS008
				Manage risk	BSBRSK501
				Manage diversity in the workplace	BSBDIV501
				Establish and maintain a work health and safety system	SITXWHS004
				Enhance customer service experiences	SITXCCS007
				Recruit, select and induct staff	SITXHRM004
				Monitor work operations	SITXMG001
				Manage operational plan	BSBMGT517
				Plan in-house events or functions	SITEEVT005
				Roster Staff	SITXHRM002
				Work effectively in hospitality service	SITHIND004
				Manage finances	BSBFIM601
				Provide Responsible Service of Alcohol	SITHFAB002
Operate a Bar	SITHFAB003				
Serve Food and Beverage	SITHFAB007				
Use Hygienic Practices For Food Safety	SITXFA001				
Alex Wee	Bachelor of Commerce (Double Major in Hospitality & Tourism Management and Business Management)	Murdoch University	Part Time	Analyse and present research information	BSBRES401
				Monitor staff performance	SITXHRM006
				Lead and manage people	SITXHRM003
				Develop and manage quality customer service practices	SITXCCS008
				Manage diversity in the workplace	BSBDIV501
				Establish and conduct business relationships	SITXMG002
				Enhance customer service experiences	SITXCCS007
				Recruit, select and induct staff	SITXHRM004
				Provide accommodation reception services	SITHACS008
				Manage conflict	SITXCOM005
				Sell tourism products and services	SITTTSL006
				Monitor work operations	SITXMG001
				Provide housekeeping services to guests	SITHACS002
				Plan in-house events or functions	SITEEVT005
				Roster Staff	SITXHRM002
				Work effectively in hospitality service	SITHIND004
				Process reservations	SITTTSL007
				Provide porter services	SITHACS005
				Provide Responsible Service of Alcohol	SITHFAB002
				Operate a Bar	SITHFAB003
Serve Food and Beverage	SITHFAB007				

Advanced Diploma of Hospitality Management					
Name of Trainer	Highest Academic Qualifications	Name of Awarding Institution	Part Time/ Full Time	Module approved to teach	Module Code
Carrol Seah	Master in Professional Accounting	University of Texas	Part Time	Prepare and monitor budgets	SITXFIN004
				Analyse and present research information	BSBRES401
				Monitor staff performance	SITXHRM006
				Lead and manage people	SITXHRM003
				Develop and manage quality customer service practices	SITXCCS008
				Manage risk	BSBRSK501
				Manage diversity in the workplace	BSBDIV501
				Establish and maintain a work health and safety system	SITXWHS004
				Research and comply with regulatory requirements	SITXGLC001
				Enhance customer service experiences	SITXCCS007
				Manage finances within a budget	SITXFIN003
				Recruit, select and induct staff	SITXHRM004
				Manage finances	BSBFIM601
				Manage physical assets	SITXFIN005
				Develop and implement a business plan	BSBMGT617
				Develop and implement marketing strategies	SITXMPR007
				Nicholas Oxborrow	Master in Hospitality Administration
Analyse and present research information	BSBRES401				
Monitor staff performance	SITXHRM006				
Lead and manage people	SITXHRM003				
Develop and manage quality customer service practices	SITXCCS008				
Establish and conduct business relationships	SITXMGTO02				
Manage operational plan	BSBMGT517				
Develop and implement a business plan	BSBMGT617				
Develop and implement marketing strategies	SITXMPR007				
Manage innovation and continuous improvement	BSBMGT608				
Provide Responsible Service of Alcohol	SITHFAB002				
Rashmi Kulkarni	Bachelor of Arts	Pune University	Full Time	Operate a Bar	SITHFAB003
				Serve Food and Beverage	SITHFAB007
				Prepare and monitor budgets	SITXFIN004
				Analyse and present research information	BSBRES401
				Monitor staff performance	SITXHRM006
				Lead and manage people	SITXHRM003
				Develop and manage quality customer service practices	SITXCCS008
				Manage risk	BSBRSK501
				Manage diversity in the workplace	BSBDIV501
				Establish and maintain a work health and safety system	SITXWHS004
				Research and comply with regulatory requirements	SITXGLC001
				Establish and conduct business relationships	SITXMGTO02
				Enhance customer service experiences	SITXCCS007
				Manage finances within a budget	SITXFIN003
				Recruit, select and induct staff	SITXHRM004
				Provide accommodation reception services	SITHACS008
				Manage conflict	SITXCOM005
				Sell tourism products and services	SITTTSL006
				Monitor work operations	SITXMGTO01
				Provide housekeeping services to guests	SITHACS002
				Manage operational plan	BSBMGT517
				Plan in-house events or functions	SITEEVT005
				Roster Staff	SITXHRM002
				Work effectively in hospitality service	SITHIND004
				Process reservations	SITTTSL007
				Provide porter services	SITHACS005
				Manage finances	BSBFIM601
				Manage physical assets	SITXFIN005
				Develop and implement a business plan	BSBMGT617
				Develop and implement marketing strategies	SITXMPR007
				Manage innovation and continuous improvement	BSBMGT608
				Provide Responsible Service of Alcohol	SITHFAB002
Operate a Bar	SITHFAB003				
Serve Food and Beverage	SITHFAB007				
Use Hygienic Practices For Food Safety	SITXFA001				
Adeline Rajamanickam	Bachelor of Arts (Honours) in Business with Tourism Management	Northumbria University	Part Time	Develop and Manage Quality Customer Service Practices	SITXCCS008
				Plan In-House Events or Functions	SITEEVT005
				Provide Porter Services	SITHACS005
				Use Hygienic Practices for Food Safety	SITXFA001
				Roster Staff	SITXHRM002
				Monitor Work Operations	SITXMGTO01
				Manage Innovation and Continuous Improvement	BSBMGT608
				Enhance Customer Service Experiences	SITXCCS007
				Manage Diversity in the Workplace	BSBDIV501
				Establish and Maintain a Work Health and Safety System	SITXWHS004
				Manage Conflict	SITXCOM005
Recruit, Select and Induct Staff	SITXHRM004				
Work Effectively in Hospitality Services	SITHIND004				

Advanced Diploma of Event Management					
Name of Trainer	Highest Academic Qualifications	Name of Awarding Institution	Part Time/ Full Time	Module approved to teach	Module Code
Adrian Hart	Master of Business	Victoria University	Part Time	Analyse and present research information	BSBRES401
				Monitor staff performance	SITXHRM006
				Lead and manage people	SITXHRM003
				Manage risk	BSBRSK501
				Manage diversity in the workplace	BSBDIV501
				Research and comply with regulatory requirements	SITXGLC001
				Establish and conduct business relationships	SITXMG002
				Manage finances within a budget	SITXFIN003
				Recruit, select and induct staff	SITXHRM004
				Write complex documents	BSBWRT401
				Develop workplace policy and procedures for sustainability	BSBSUS501
				Develop and implement a business plan	BSBMGT617
				Develop and implement marketing strategies	SITXMPR007
Manage innovation and continuous improvement	BSBMGT608				
Megan Harris	Graduate Diploma in Hospitality Management-	The Blue Mountains International Hotel Management School	Full Time	Prepare and monitor budgets	SITXFIN004
				Analyse and present research information	BSBRES401
				Monitor staff performance	SITXHRM006
				Lead and manage people	SITXHRM003
				Develop and manage quality customer service practices	SITXCCS008
				Manage risk	BSBRSK501
				Manage diversity in the workplace	BSBDIV501
				Research and comply with regulatory requirements	SITXGLC001
				Establish and conduct business relationships	SITXMG002
				Enhance customer service experiences	SITXCCS007
				Recruit, select and induct staff	SITXHRM004
				Provide accommodation reception services	SITHACS008
				Research event industry trends and practice	SITEEVT011
				Develop and implement event management plans	SITEEVT014
				Manage event staging components	SITEEVT008
				Develop workplace policy and procedures for sustainability	BSBSUS501
				Determine event feasibility	SITEEVT013
				Develop event concepts	SITEEVT012
				Develop and implement a business plan	BSBMGT617
Develop and implement marketing strategies	SITXMPR007				
Manage innovation and continuous improvement	BSBMGT608				
Alex Wee	Bachelor of Commerce (Double Major in Hospitality & Tourism Management and Business Management)	Murdoch University	Full Time	Analyse and present research information	BSBRES401
				Monitor staff performance	SITXHRM006
				Lead and manage people	SITXHRM003
				Develop and manage quality customer service practices	SITXCCS008
				Manage diversity in the workplace	BSBDIV501
				Establish and conduct business relationships	SITXMG002
				Enhance customer service experiences	SITXCCS007
				Recruit, select and induct staff	SITXHRM004
				Provide accommodation reception services	SITHACS008
				Research event industry trends and practice	SITEEVT011
				Write complex documents	BSBWRT401
				Develop and implement event management plans	SITEEVT014
				Manage event staging components	SITEEVT008
				Determine event feasibility	SITEEVT013
				Develop event concepts	SITEEVT012
				Develop and implement a business plan	BSBMGT617
Develop and implement marketing strategies	SITXMPR007				
Manage innovation and continuous improvement	BSBMGT608				
Carrol Seah	Master in Professional Accounting	University of Texas	Part Time	Prepare and monitor budgets	SITXFIN004
				Analyse and present research information	BSBRES401
				Monitor staff performance	SITXHRM006
				Lead and manage people	SITXHRM003
				Develop and manage quality customer service practices	SITXCCS008
				Manage risk	BSBRSK501
				Establish and maintain a work health and safety system	SITXWHS004
				Research and comply with regulatory requirements	SITXGLC001
				Establish and conduct business relationships	SITXMG002
				Enhance customer service experiences	SITXCCS007
				Manage finances within a budget	SITXFIN003
				Write complex documents	BSBWRT401
				Develop workplace policy and procedures for sustainability	BSBSUS501

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Nicholas Oxborrow	Master in Hospitality Administration	University Nevada Las Vegas	Part Time	Analyse and present research information	BSBRES401
				Monitor staff performance	SITXHRM006
				Lead and manage people	SITXHRM003
				Develop and manage quality customer service practices	SITXCCS008
				Manage diversity in the workplace	BSBDIV501
				Establish and conduct business relationships	SITXMGTO02
				Enhance customer service experiences	SITXCCS007
				Recruit, select and induct staff	SITXHRM004
				Research event industry trends and practice	SITEEVT011
				Write complex documents	BSBWRT401
				Develop and implement event management plans	SITEEVT014
				Manage event staging components	SITEEVT008
				Determine event feasibility	SITEEVT013
				Develop event concepts	SITEEVT012
				Develop and implement a business plan	BSBMGT617
Develop and implement marketing strategies	SITXMPPR007				
Manage innovation and continuous improvement	BSBMGT608				
Rashmi Kulkarni	Bachelor of Arts	Pune University	Full Time	Prepare and monitor budgets	SITXFIN004
				Analyse and present research information	BSBRES401
				Monitor staff performance	SITXHRM006
				Lead and manage people	SITXHRM003
				Develop and manage quality customer service practices	SITXCCS008
				Manage risk	BSBRSK501
				Manage diversity in the workplace	BSBDIV501
				Establish and maintain a work health and safety system	SITXWHS004
				Research and comply with regulatory requirements	SITXGLC001
				Establish and conduct business relationships	SITXMGTO02
				Enhance customer service experiences	SITXCCS007
				Manage finances within a budget	SITXFIN003
				Recruit, select and induct staff	SITXHRM004
				Provide accommodation reception services	SITHACS008
				Research event industry trends and practice	SITEEVT011
				Write complex documents	BSBWRT401
				Develop and implement event management plans	SITEEVT014
				Manage event staging components	SITEEVT008
				Develop workplace policy and procedures for sustainability	BSBSUS501
				Determine event feasibility	SITEEVT013
Develop event concepts	SITEEVT012				
Develop and implement a business plan	BSBMGT617				
Develop and implement marketing strategies	SITXMPPR007				
Manage innovation and continuous improvement	BSBMGT608				
Adeline Rajamanickam	Bachelor of Arts (Honours) in Business with Tourism Management	Northumbria University	Part Time	Lead and Manage People	SITXHRM003
				Develop and Manage Quality Customer Service Practices	SITXCCS008
				Manage Risk	BSBRSK501
				Establish and Maintain a Work Health and Safety System	SITXWHS004
				Research and Comply with Regulatory Requirements	SITXGLC001
				Establish and Conduct Business Relationships	SITXMGTO02
				Research Event Industry Trends and Practices	SITEEVT011
				Develop and Implement Event Management Plans	SITEEVT014
				Manage Event Staging Components	SITEEVT008
				Develop Workplace Policy and Procedures for Sustainability	BSBSUS501
				Determine Event Feasibility	SITEEVT013
				Develop Event Concepts	SITEEVT012
				Analyse and Present Research Information	BSBRES401
				Monitor Staff Performance	SITXHRM006
				Manage Diversity in the Workplace	BSBDIV501
				Enhance Customer Service Experiences	SITXCCS007
				Recruit, Select and Induct Staff	SITXHRM004
				Provide Accommodation Reception Services	SITHACS008
				Develop and Implement Marketing Strategies	SITXMPPR007
				Manage Innovation and Continuous Improvement	BSBMGT608
Develop and Implement a Business Plan	BSBMGT617				