	Advance	d Diploma of 1	Travel and	d Tourism Management	
Name of Trainer	Highest Academic Qualifications	Name of Awarding Institution	Part Time/ Full Time	Module approved to teach	Module Code
	quannearions	institution	T un Thire	Analyse and present research information	BSBRES401
				Monitor staff performance	SITXHRM006
				Lead and manage people	SITXHRM003
				Manage risk	BSBRSK501
				Manage diversity in the workplace	BSBDIV501
				Research and comply with regulatory requirements	SITXGLC001
				Establish and conduct business relationships	SITXMGT002
Adrian Hart	Master of Business	Victoria University	Part Time	Manage conflict	SITXCOM005
				Monitor work operations	SITXMGT001
				Write complex documents	BSBWRT401
				Manage finances within a budget Interpret financial information	SITXFIN003 SITXFIN002
				Develop and implement a business plan	BSBMGT617
				Develop and implement marketing strategies	SITXMPR007
				Manage innovation and continuous improvement	BSBMGT608
				Analyse and present research information	BSBRES401
				Monitor staff performance	SITXHRM006
				Lead and manage people	SITXHRM003
				Develop and manage quality customer service practices	SITXCCS008
				Manage risk	BSBRSK501
				Manage diversity in the workplace	BSBDIV501
				Establish and maintain a work health and safety system	SITXWHS004
				Research and comply with regulatory requirements	SITXGLC001
		The Blue Mountains		Establish and conduct business relationships	SITXMGT002
Megan Harris	Graduate Diploma in	International Hotel	Full Time	Enhance the customer service experiences	SITXCCS007
-	Hospitality Management-	Management School		Manage conflict	SITXCOM005
				Sell tourism products and services	SITTTSL005
				Monitor work operations	SITXMGT001
				Write complex documents Source and use information on the tourism and travel industry	BSBWRT401 SITTIND001
				Develop tourism products	SITTPPD008
				Provide visitor information	SITXCCS002
				Develop and implement a business plan	BSBMGT617
				Develop and implement marketing strategies	SITXMPR007
				Manage innovation and continuous improvement	BSBMGT608
				Analyse and present research information	BSBRES401
				Monitor staff performance	SITXHRM006
				Lead and manage people	SITXHRM003
				Develop and manage quality customer service practices	SITXCCS008
				Manage risk	BSBRSK501
				Manage diversity in the workplace	BSBDIV501
				Establish and conduct business relationships Enhance the customer service experiences	SITXMGT002
				Manage conflict	SITXCCS007 SITXCOM005
	Bachelor of Commerce			Sell tourism products and services	SITTSL005
	(Double Major in Hospitality			Monitor work operations	SITXMGT001
Alex Wee	& Tourism Management and	Murdoch University	Part Time	Write complex documents	BSBWRT401
	Business Management)			Source and use information on the tourism and travel industry	SITTIND001
				Develop tourism products	SITTPPD008
				Provide visitor information	SITXCCS002
				Lead tour groups	SITTGDE004
				Process travel-related documentation	SITTTSL009
				Book supplier products and services	SITTTSL008
				Prepare and present tour commentaries or activities	SITTGDE005
				Develop and implement a business plan	BSBMGT617
				Develop and implement marketing strategies	SITXMPR007
				Manage innovation and continuous improvement Prepare and monitor budgets	BSBMGT608 SITXFIN004
		University of Texas		Analyse and present research information	BSBRES401
				Monitor staff performance	SITXHRM006
			Part Time	Lead and manage people	SITXHRM000
	Master in Professional Accounting			Establish and maintain a work health and safety system	SITXWHS004
Carrol Seah				Research and comply with regulatory requirements	SITXGLC001
				Write complex documents	BSBWRT401
				Manage finances within a budget	SITXFIN003
				Interpret financial information	SITXFIN002
				Develop and implement a business plan	BSBMGT617

	Highest Academic	Name of Awarding	Part Time/		
Name of Trainer	Qualifications	Institution	Full Time	Module approved to teach	Module Code
				Monitor staff performance	SITXHRM006
				Lead and manage people	SITXHRM003
				Develop and manage quality customer service practices	SITXCCS008
				Manage risk	BSBRSK501
				Manage diversity in the workplace Establish and conduct business relationships	BSBDIV501
				· · · · ·	SITXMGT002 SITXCCS007
Nicholas Oxborrow				Enhance the customer service experiences Manage conflict	SITXCCS007 SITXCOM005
				Sell tourism products and services	SITTSLO05
				Monitor work operations	SITXMGT001
	Master in Hospitality	University Nevada Las	Part Time	Write complex documents	BSBWRT401
	Administration	Vegas		Source and use information on the tourism and travel industry	SITTIND001
				Develop tourism products	SITTPPD008
				Provide visitor information	SITXCCS002
				Lead tour groups	SITTGDE004
				Process travel-related documentation	SITTTSL009
				Book supplier products and services	SITTTSL008
				Prepare and present tour commentaries or activities	SITTGDE005
				Develop and implement a business plan	BSBMGT617
				Develop and implement marketing strategies	SITXMPR007
				Manage innovation and continuous improvement	BSBMGT608
				Prepare and monitor budgets	SITXFIN004
				Analyse and present research information	BSBRES401
				Monitor staff performance	SITXHRM006
				Lead and manage people	SITXHRM003
				Develop and manage quality customer service practices	SITXCCS008
				Manage risk	BSBRSK501
				Manage diversity in the workplace	BSBDIV501
				Establish and maintain a work health and safety system	SITXWHS004
				Research and comply with regulatory requirements	SITXGLC001
				Establish and conduct business relationships Enhance the customer service experiences	SITXMGT002 SITXCCS007
			Full Time	Manage conflict	SITXCOM005
				Sell tourism products and services	SITTSLO05
Rashmi Kulkarni	Bachelor of Arts	Pune University		Monitor work operations	SITXMGT001
naonn nanairtí		i une oniversity	. un rinic	Write complex documents	BSBWRT401
				Source and use information on the tourism and travel industry	SITTIND001
				Manage finances within a budget	SITXFIN003
				Interpret financial information	SITXFIN002
				Develop tourism products	SITTPPD008
				Provide visitor information	SITXCCS002
				Lead tour groups	SITTGDE004
				Process travel-related documentation	SITTTSL009
				Book supplier products and services	SITTTSL008
				Prepare and present tour commentaries or activities	SITTGDE005
				Develop and implement a business plan	BSBMGT617
				Develop and implement marketing strategies	SITXMPR007
				Manage innovation and continuous improvement	BSBMGT608
				Lead and Manage People	SITXHRM003
				Develop and Manage Quality Customer Service Practics	SITXCCS008
				Manage Risk	BSBRSK501
				Manage Diversity in the Workplace Establish and Maintain a Work Health and Safety System	BSBDIV501 SITXWHS004
				Research and Comply with Regulatory Requirements Establish and Conduct Business Relationships	SITXGLC001 SITXMGT002
		Northumbria University		Enhance Customer Service Experiences	SITXIVIGT002
				Monitor Work Operations	SITXMGT001
Adeline Rajamanickam	Bachelor of Arts (Honours) in Business with Tourism Management			Write Complex Documents	BSBWRT401
			Part Time	Source and Use Information on the Tourism and Travel Industry	SITTIND001
				Develop Tourism Products	SITTPPD008
				Provide Visitor Information	SITXCCS002
				Analyse and Present Research Information	BSBRES401
				Monitor Staff Performance	SITXHRM006
				Manage Conflict	SITXCOM005
				Sell Tourism Products and Services	SITTTSL005
				Develop and Implement a Business Plan	BSBMGT617
				Develop and Implement Marketing Strategies	SITXMPR007

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 Adrian Hart Adrian H	Name of Trainer	-			Module approved to teach	Module Code
Adian Hert Adian Her		Qualifications	Institution	Full Time	Analyse and present research information	BSBRES401 SITXHRM006
Addien Hart: Master of Business Victoria University of International Control University of International Control University Control University of International Contrel University International Control Uninternational Cont					Manage risk	SITXHRM003 BSBRSK501
Advisor hort Master of Busines Victoria University Part line Bezoni, seek and induct Laff STRIMMAR Advisor hort Strike Strike STRIMMAR STRIMMAR Monicor work operations STRIMMAR STRIMMAR Monicor Staff STRIMMAR STRIMMAR Manage monicor and continuous improvement ESEMPOR Manage monicor and continuous improvement STRIMMAR Monicor Staff performance STRIMMAR Monicor Staff performance STRIMMAR Manage monicor and continuous improvement STRIMMAR Monicor Staff performance STRIMAR Monicor Staff performance <td></td> <td></td> <td></td> <td></td> <td>Research and comply with regulatory requirements</td> <td>SITXGLC001</td>					Research and comply with regulatory requirements	SITXGLC001
Megan Harris Manual Manuula Manual Manual Manu		Master of Dusiness	Vistoria University	Dout Time o	Recruit, select and induct staff	SITXHRM004
Megan Harrs Graduate Diploma in Hospitality Management Fuel Num Boards Saft Manage objection astarting strategies Stratement Strategies Megan Harrs Graduate Diploma in Hospitality Management Num Response Strategies Strategies Megan Harrs Graduate Diploma in Hospitality Management Num Response Strategies Megan Harrs Graduate Diploma in Hospitality Management The Blace Mountains International Notes Num Strategies Megan Harrs Graduate Diploma in Hospitality Management The Blace Mountains International Notes Num Strategies Strategies Megan Harrs Graduate Diploma in Hospitality Management The Blace Mountains International Notes Strategies Strategies Strategies Megan Harrs Graduate Diploma in Hospitality Management The Blace Mountains International Notes Strategies Strategies Strategies Megan Harrs Graduate Diploma in Hospitality Management Strategies Strategies Strategies Strategies Megan Harrs Manage Order Strategies Strategies Strategies Strategies Megan Harrs Manage Order Strategies	Aunan nart	Waster Of Busiliess	victoria Oniversity	Part Time	Monitor work operations	SITXMGT001
Meage physical sosts S172-MD Beedeg and inglement abases plan S580-CT Develog and inglement abases plan S580-CT Beedeg and inglement abases plan S580-CT Mage mage invoctors and continuous ingrowent research information B580-CT Mage mage invoctors and continuous ingrowent research information S570-CT Mage mage invoctors and continuous ingrowent research information S570-CT Mage mage invoctors and continuous ingrowent research information S570-CT Mage diversity in the workplace S570-CT Marge reset S770-CT Marge reset S770-CT Marge continuous information S770-CT <td< td=""><td></td><td></td><td></td><td></td><td>Roster Staff</td><td>SITXHRM002</td></td<>					Roster Staff	SITXHRM002
Megen Harris Graduate Diporto Fuel Size Arrise STMARTS Megen Harris Graduate Diporto Fuel Size Arrise STMARTS Graduate Diporto Fuel Size Arrise STMARTS STMARTS Megen Harris Graduate Diporto STMARTS STMARTS Megen Harris Graduate Diporto STMARTS STMARTS Megen Harris Free Size Montants STMARTS STMARTS Megen Harris STMARTS STMARTS STMARTS Megen Harris Free Size Montants STMARTS STMARTS Megen Harris STMARTS STMARTS STMARTS Megen Ha					Manage physical assets	SITXFIN005 BSBMGT617
Megan Harris Graduate Diplomain The Blue Mountains Hooptailty Management Family and present research information BBBEAS- STREEM Heading and manage people STREEM STREEM Heading and manage people STREEM STREEM Heading and manage people STREEM STREEM Heading and manage diversity in the workplace BBBEAS- STREEM Heading and manage diversity in the workplace BBBEAS- STREEM Heading and manage diversity in the workplace BBBEAS- STREEM Heading and manage diversity in the workplace STREEM Heading and manage diversity in the workplace STREEM Heading and manage diversity in the workplace STREEM STREEM Heading and manage diversity with regulatory requirements STREEM STREEM Heading and manage diversity of regulatory requirements STREEM STREEM Heading and manage diversity of regulatory requirements STREEM STREEM Heading and manage diversity of regulatory requirements STREEM STREEM Heading and manage diversity in the system STREEM STREEM Heading and manage diversity of regulatory requirements STREEM STREEM Heading and manage diversity in the system STREEM STREEM Heading and manage diversity in the system STREEM Heading and manage diversity in theading and theading a					Develop and implement marketing strategies	SITXMPR007
Megan Harris Megan Harris Graduate Diploma in Hospitality Management School Graduate Diploma in Hospitality Management School Fuel Time Blue Mountains International Hotel Hospitality Management School Fuel Time Blue Mountains International Hotel Hospitality Management School Graduate Diploma in Hospitality Management School Megan Harris Graduate Diploma in Hotel Hospitality Management School Fuel Time Blue Mountains International Hotel Hospitality Management School Megan Harris Meg					Analyse and present research information	BSBRES401 SITXHRM006
Megan Harris Griduate Diploma in Hospitality Management Full life The file Mountains International Hotel Maage diversity in the workplace Establish and maintain a work scalationships STRMACT STRMACT Full life Maage diversity in the workplace Strates States and induct staff STRMACT Full life Maage diversity in the workplace STRMACT STRMACT Full life Maage diversity in the workplace STRMACT STRMACT Full life Maage diversity in the workplace STRMACT STRMACT Full life Maage conflict STRMACT STRMACT Maage diversity in the workplace STRMACT STRMACT Maage diversity in the workplace instantian and work state STRMACT STRMACT Maage diversity in the workplace STRMACT STRMACT Maage diversity in the workplace STRMACT STRMACT Maage diversity in the workplace STRMACT STRMACT					Lead and manage people	SITXHRM003 SITXCCS008
Megan Harris Magen Control Strikets and conduct business relationships STRMACT Megan Harris Graduate Diploma in Hospitality Management The Blue Mountains International Hotel Management School STRMACT STRMACT Megan Harris Graduate Diploma in Hospitality Management The Blue Mountains International Hotel Management School STRMACT STRMACT Manage Control Stress STRMACT STRMACT Stress Manage Control Stress Stress Stress Stress Manage Invictal Stress Stress Stress Stress Stress Manage Invictal Stress Stress Stress Stress Stress Manage Invictal Stress Stress Stress Stress Stress Quentin Bryan Derrick					Manage risk	BSBRSK501 BSBDIV501
Megan Harris Graduate Diploma in Hospitality Management. The Blue Mountains International Hote Management School Finance cuctomer services dependences STR4CSM STR4CSM Manage conflict Graduate Diploma in Hospitality Management. The Blue Mountains International Hote Management School Full Time Full Time Full Time Full Time Full Time Full Time Provide Accommodation reception services Strates STR4CSM Strates STR4CSM Manage conflict STR4CSM Manage conflict Provide Accommodation reception services Strates STR4CSM Strates STR4CSM Manage operational plan SSR4CST Strates Provide Accommodation reception services Strates STR4CSM Manage operational plan SSR4CST Strates STR4CSM Manage physical assets STR4NDM Provide accommodation singrowenent SSR4CST Strates Provide Accommodation singrowenent SSR4CST Strates STR4RAM Manage innovation and continuous improvenent SSR4CST Strates Quentin Bryan Derrick Master of Arts in Teaching English to Speakers of Other Languages Frepare and monitor budgets STR4RAM Anage and reservices acching strategies STR4RAM Manage diversity in the workplace SSR4CST Manage dive						SITXWHS004 SITXGLC001
Megan HarrisMagaute Diploma in Hospitality ManagementThe Blue Mountains International Hotel Management SchoolFull Time Network over AdvancesSTRXCOM Sell courism products and servicesSTRXCOM Sell courism products and servicesSTRXCOM SERVICENetworkNetworkNetworkNetworkNetworkNetworkSTRXENONetworkNetworkNetworkSTRXENOSTRXENOSTRXENONetworkNetworkNetworkSTRXENOSTRXENONetworkNetworkNetworkSTRXENOSTRXENONetworkNetworkNetworkSTRXENOSTRXENONetworkNetworkSTRXENOSTRXENOSTRXENONetworkNetworkNetworkSTRXENOSTRXENONetworkNetworkSTRXENOSTRXENOSTRXENONetworkNetworkNetworkSTRXENOSTRXENONetworkNetworkSTRXENOSTRXENOSTRXENONetworkNetworkSTRXENOSTRXENOSTRXENONetworkNetworkSTRXENOSTRXENOSTRXENONetworkNetworkSTRXENOSTRXENOSTRXENO <td></td> <td></td> <td></td> <td></td> <td></td> <td>SITXMGT002 SITXCCS007</td>						SITXMGT002 SITXCCS007
Megan HarrisGraduate Diploma in Hospitality Management.The Blue Mountains International Notel Management SchoolSell Gurism products and services to guestsSTITISD Monitor work operationsMegan HarrisNepfatility Management.Nepfatility Management.STIMAGTC Manage operational planBSBMGTS Manage operational planBSBMGTS Manage operational planNepfatility ParticipantNepfatility Services to guestsSTITISD Provide boustekeping services to guestsSTITISD Provide porter servicesNepfatility ServiceSTITISD Provide porter servicesSTITISD Provide porter servicesSTITISD Provide porter servicesNepfatility ServiceSTITISD Provide porter servicesSTITISD Provide porter servicesSTITISD Provide porter servicesNepfatility ServiceSTITISD Provide Responsible Service of AlcoholSTITIFAD Service of AlcoholSTIFIFAD Service of AlcoholOuentin Bryan DerrickMaster of Arts in Teaching English to Speakers of Other LanguagesNepfatility customer service practicesSTITIFAD Service and monitor budgetsQuentin Bryan DerrickMaster of Arts in Teaching English to Speakers of Other LanguagesNepfatility customer service practicesSTITIRHON ServicesQuentin Bryan DerrickMaster of Arts in Teaching English to Speakers of Other LanguagesPrepare and monitor budgetsSTITIRHON ServicesQuentin Bryan DerrickMaster of Arts in Teaching English to Speakers of Other LanguagesPrepare and monitor budgetsSTITIRHON ServicesQuentin Bryan DerrickMaster of Arts in Teaching <b< td=""><td></td><td></td><td></td><td rowspan="10">Full Time</td><td></td><td>SITXHRM004 SITHACS008</td></b<>				Full Time		SITXHRM004 SITHACS008
Megan HarrisGraduate Diploma in Hospitality ManagementInternational Hotel Management SchoolMonitor work operationsSTIXMCTC Manage operational planSTIXMCTC Manage operational planSTIXMCTC Manage operational planSTIXMCTC Manage operational planSTIXMCTC Manage operational planSTIXMCTC Manage operational planSTIXMCTC Manage operational planSTIXMCTCPine In-house events of functionsSTITHIND Roster StaffSTITHIND Provide porter servicesSTITHIND Provide porter servicesSTITHIND Develop and implement a business planBSSMOTG STITHIND Develop and implement a business planBSSMOTG STITHIND Develop and implement a business planBSSMOTG STITHIND Develop and implement a business planBSSMOTG STITHIND Operate a BarProvide porter serviceSTITHAGE Serve Food and BeverageSTITHFABG Serve Food and BeverageSTITHFABG SERVE STITHAGE Develop and implement a business planBSSMOTG STITHFABG Develop and implement a business planBSSMOTG STITHFABG SERVE STITHAGE Develop and implement a business planBSSMOTG STITHFABG Develop and implement a business planBSSMOTG STITHFABG <td></td> <td></td> <td>The Blue Mountains</td> <td></td> <td>SITXCOM005 SITTTSL006</td>			The Blue Mountains			SITXCOM005 SITTTSL006
Quentin Bryan Derrick Master of Arts in Teaching University of Camberra University of Camberra Part Time Camberra Prepare and monitor budgets STIXHRMU Quentin Bryan Derrick Master of Arts in Teaching English to Speakers of Other Languages University of Camberra Prepare and monitor budgets STIXHRMU Provide porter services STIXHRMU STIXHRMU STIXHRMU Quentin Bryan Derrick Master of Arts in Teaching English to Speakers of Other Languages University of Camberra Prepare and monitor budgets STIXHRMU Part Time English to Speakers of Other Languages STIXHRMU StixHABC Provide networks and services STIXHRMU Part Time English to Speakers of Other Languages STIXHRMU StixHABC Prepare and monitor budgets STIXHRMU Part Time English to Speakers of Other Languages STIXHRMU StixHABC Prepare and monitor budgets STIXHRMU Part Time English to Speakers of Other Languages STIXHRMU StixHABC Provide paretores service second STIXHRMU Manage Coperational Prepare services to guests STIXHRMU StixHABC Provide paretores STIXHRMU Manage Stip StixHABC Provide paretores service second	Megan Harris		International Hotel		Provide housekeeping services to guests	SITXMGT001 SITHACS002
Quentin Bryan Derrick Master of Arts in Teaching University of Canberra Prepare and monitor budgets SITXHASCS Manage physical assets SITXHASCS Manage physical assets Quentin Bryan Derrick Master of Arts in Teaching English to Speakers of Other Languages University of Canberra Prepare and complexity in the workplace SITXHASCS Manage physical assets Quentin Bryan Derrick Master of Arts in Teaching English to Speakers of Other Languages University of Canberra Prepare and complexity in the workplace SITXHASCS Manage condict staff Sittik Brand Sittik Brand Manage induct staff SITXHASCS SITXHASCS SITXHASCS SITXHASCS Quentin Bryan Derrick Master of Arts in Teaching English to Speakers of Other Languages Prepare and monitor budgets SITXHCSCS SITXHASCS Manage Prise Sittiffication Sittiffication Sittiffication Master of Arts in Teaching English to Speakers of Other Languages Prepare and complexity in the workplace Sittiffication Master of Arts in Teaching English to Speakers of Other Languages Prepare and complexity in the workplace Sittiffication Master of Arts in Teaching 					Plan in-house events or functions	BSBMGT517 SITEEVT005
Quentin Bryan Derrick Master of Arts in Teaching University of Canberra Part Time Value Part Time Value Part Search of Arts in Teaching 					Work effectively in hospitality service	SITHIND004
Quentin Bryan Derrick Master of Arts in Teaching English to Speakers of Other Languages University of Canberra Vniversity of Canberra SITXMEND Part Time Resruice soft functions SITXMEND Part Time Part Time SITXMEND Part Time Part Time SITXMEND Part Time Part Time <br< td=""><td></td><td>Provide porter services</td><td>SITHACS005</td></br<>					Provide porter services	SITHACS005
Quentin Bryan Derrick Master of Arts in Teaching University of Canberra Part Time Languages University of Canberra Part Time Languages University of Canberra SITXHRMU Manage conflict SITXHRMU Manage conflict SITXHRMU Manage conflict Quentin Bryan Derrick Master of Arts in Teaching English to Speakers of Other Languages University of Canberra Part Time Canberra Part Time Part Time SitXHRMU					Develop and implement a business plan	BSBMGT617 SITXMPR007
Quentin Bryan Derrick Master of Arts in Teaching English to Speakers of Other Languages University of Canberra Part Time Serve Food and Beverage Use Hygienic Practices For Food Safety STITFLAOU STITSFLAOU Quentin Bryan Derrick Master of Arts in Teaching English to Speakers of Other Languages University of Canberra Part Time Research and conduct business relationships STITXFLAOU Barge finances within a budget STITXFLOOU Barge finances within a budget STITXFLOOU Manage onflict STITXFLOOU STITXFLOOU STITXFLOOU STITXFLOOU Manage finances within a budget STITXFLOOU STITXFLOOU STITXFLOOU STITXFLOOU Manage finances within a budget STITXFLOOU STITXFLOOU STITXFLOOU STITXFLOOU Manage finances within a budget STITXFLOOU STITXFLOOU STITXFLOOU STITXFLOOU Manage onflict STITXFLOOU STITXFLOOU STITXFLOOU STITXFLOOU Manage finances within a budget STITXFLOOU STITXFLOOU STITXFLOOU Manage onflict STITXFLOOU STITXFLOOU STITXFLOOU Monitor work operations STITXFLOOU STITXFL						BSBMGT608 SITHFAB002
Quentin Bryan Derrick Master of Arts in Teaching University of Canberra Part Time Part Time Part Time SITXHRMC Manage operational plan SITXHRMC BSBRS54 Monitor staff performance SITXHRMC SITXHRMC Develop and manage quality customer service practices SITXHRMC SITXHRMC Develop and manage diversity in the workplace BSBDIV55 SITXHRMC SITXHRMC Research and comply with regulatory requirements SITXHRMC SITXHRMC SITXCOMC Establish and conduct business relationships SITXHRMC SITXHRMC Manage finances within a budget SITXHRMC SITXHRMC Manage conflicit Quentin Bryan Derrick English to Speakers of Other Languages Part Time Sell tourism products and services SITXHRMC SITXHRMC Manage conflicit Manage finances within a budget SITXHRMC SITXHRMC 						SITHFAB003 SITHFAB007
Quentin Bryan DerrickMaster of Arts in Teaching English to Speakers of Other LanguagesUniversity of CanberraPart TimeMonitor staff performanceSITXHRMC 						SITXFSA001 SITXFIN004
Quentin Bryan DerrickMaster of Arts in Teaching English to Speakers of Other LanguagesUniversity of CanberraPart TimeDevelop and manage quality customer service practicesSITXCCSO 			·		Monitor staff performance	BSBRES401 SITXHRM006
Quentin Bryan DerrickMaster of Arts in Teaching English to Speakers of Other LanguagesUniversity of CanberraPart TimeManage diversity in the workplaceBSBD/SGPart TimePart TimeManage diversity in the workplaceBSBD/SGMaster of Arts in Teaching 					Develop and manage quality customer service practices	SITXHRM003 SITXCCS008
Quentin Bryan DerrickMaster of Arts in Teaching English to Speakers of Other LanguagesUniversity of CanberraPart TimeResearch and comply with regulatory requirementsSITXAGCO 					Manage diversity in the workplace	BSBDIV501
Quentin Bryan Derrick Master of Arts in Teaching English to Speakers of Other Languages University of Canberra Part Time Enhance customer service experiences SITXCOMC SITXHRMC Maage finances within a budget SITXHRMC SITXHRMC SITXHRMC Manage conflict SITXHRMC SITXHRMC Manage operational plan SITXMGTC Provide housekeeping services to guests SITXHRMC SITXHRMC Manage operational plan BSBMCSC BOSter Staff SITXHRMC SITHNDC Provide porter services SITXHRMC SITHNDC SITHACSC Manage operational plan SITXHRMC SITHNDC SITHNDC Plan in-house events or functions SITXHRMC SITHNDC SITHNDC Provide porter services SITHNDC SITHNDC Provide porter services SITXHRMC SITXHRMC					Research and comply with regulatory requirements	SITXGLC001
Quentin Bryan Derrick Master of Arts in Teaching English to Speakers of Other Languages University of Canberra Part Time Recruit, select and induct staff SITXAGMO Master of Arts in Teaching English to Speakers of Other Languages University of Canberra Part Time Recruit, select and induct staff SITXAGMO Monitor work operations SITXMGTO Sell tourism products and services to guests SITXAGGO Monitor work operational plan BSBMGTS Provide housekeeping services to guests SITXHOW Roster Staff Work effectively in hospitality service SITHNDO Provide porter services SITHACSO Manage physical assets SITXHOW SITHACSO SITHNDO SITHNDO					Enhance customer service experiences	SITXCCS007 SITXFIN003
Quentin Bryan Derrick English to Speakers of Other Languages University of Canberra Part Time Sell tourism products and services SITTSLO Monitor work operations SITTMGTC Provide housekeeping services to guests SITTACSC Manage operational plan BSBMGTS Plan in-house events or functions SITTENDO Vorke Ffectively in hospitality service SITHACSC Manage operational plan SITHACSC Provide porter services SITHAMCSC Monitor work operational plan SITHAMCSC More Staff Work effectively in hospitality service SITHAMCSC Manage physical assets SITHACSC Manage operational services SITHACSC		Master of Arts in Teaching			Recruit, select and induct staff	SITXHRM004 SITXCOM005
Manage operational plan BSBMGT5 Plan in-house events or functions SITEEVT0 Roster Staff SITXHRM0 Work effectively in hospitality service SITHIND0 Provide porter services SITHACS0 Manage physical assets SITXFIN0	Quentin Bryan Derrick	English to Speakers of Other			Sell tourism products and services	SITTTSL006 SITXMGT001
Roster Staff SITXHRM0 Work effectively in hospitality service SITHINDO Provide porter services SITHACSO Manage physical assets SITXFINO						SITHACS002 BSBMGT517
Provide porter services SITHACSO Manage physical assets SITXFINO					Roster Staff	SITEEVT005 SITXHRM002
					Provide porter services	SITHIND004 SITHACS005
					Develop and implement a business plan	SITXFIN005 BSBMGT617
Provide Responsible Service of Alcohol SITHFABO					Provide Responsible Service of Alcohol	BSBMGT608 SITHFAB002
Serve Food and Beverage SITHFAB0					Serve Food and Beverage	SITHFAB003 SITHFAB007 SITXFSA001

	Adv	anced Diplom	a of Hosp	itality Management	
Name of Trainer	Highest Academic Qualifications	Name of Awarding Institution	Part Time/ Full Time	Module approved to teach	Module Code
	Qualifications	The Blue Mountains International Hotel Management School Royal Melbourne Institute Of Technology	Part Time Part Time	Prepare and monitor budgets Monitor staff performance Lead and manage people Develop and manage quality customer service practices Manage risk Manage diversity in the workplace Establish and maintain a work health and safety system Research and comply with regulatory requirements Establish and conduct business relationships Enhance customer service experiences Manage finances within a budget	SITXFIN004 SITXHRM006 SITXHRM003 SITXCCS008 BSBR5K501 BSBDIV501 SITXWHS004 SITXGLC001 SITXMGT002 SITXCCS007 SITXFIN003
Nicholas Thomas Hyland	Diploma of Hotel Management			Recruit, select and induct staff Sell tourism products and services Monitor work operations Manage operational plan Plan in-house events or functions Roster Staff Work effectively in hospitality service Process reservations Provide porter services	SITXHRM004 SITTTSL006 SITXMGT001 BISBMGT517 SITEEVT005 SITXHRM002 SITHIND004 SITTSL007 SITTSL007
				Manage finances Manage physical assets Develop and implement a business plan Develop and implement marketing strategies Manage innovation and continuous improvement Provide Responsible Service of Alcohol Operate a Bar Serve Food and Beverage Use Hygienic Practices For Food Safety	BSBFIM601 SITXFIN005 BSBMGT617 BSBMGT607 BSBMGT608 SITHFAB002 SITHFAB003 SITHFAB007 SITXFSA001
Elizabeth Joyce Lotter	Bachelor of Hospitality Studies			Monitor staff performance Lead and manage people Develop and manage quality customer service practices Manage risk Manage diversity in the workplace Establish and maintain a work health and safety system Enhance customer service experiences Recruit, select and induct staff Monitor work operations Manage operational plan Plan in-house events or functions Roster Staff Work effectively in hospitality service Manage finances Provide Responsible Service of Alcohol Operate a Bar Serve Food and Beverage Use Hygienic Practices For Food Safety	SITXHRM006 SITXHRM003 SITXCH003 BSBRSK501 BSBRV501 SITXWHS004 SITXWHS004 SITXHRM004 SITXHRM004 SITXHRM004 SITXHRM02 SITXHRM02 SITHFAB003 SITHFAB003 SITHFAB003 SITHFAB001 SITHFAB001
Alex Wee	Bachelor of Commerce (Double Major in Hospitality & Tourism Management and Business Management)	Murdoch University	Part Time	Ose rygenic Practices For Food safety Analyse and present research information Monitor staff performance Lead and manage people Develop and manage quality customer service practices Manage diversity in the workplace Establish and conduct business relationships Enhance customer service experiences Recruit, select and induct staff Provide accommodation reception services Manage conflict Sell tourism products and services Monitor work operations Provide housekeeping services to guests Plan in-house events or functions Roster Staff Work effectively in hospitality service Process reservations Provide porter services Provide Responsible Service of Alcohol Operate a Bar	SITAF3A001 BSBRES401 SITXHRM006 SITXHRM003 SITXCCS008 BSBDIVS01 SITXMGT002 SITXMGT002 SITXMGT002 SITXARM004 SITACS007 SITXHRM004 SITTACS002 SITTHACS005 SITXHRM002 SITTHACS005 SITTHACS005 SITTHACS005 SITHACS005 SITHACS005 SITHACS005 SITHACS005 SITHACS005 SITHACS005 SITHACS005 SITHACS005 SITHACS005 SITHACS005 SITHACS005

	Adv	anced Diplom	a of Hosp	itality Management	
Name of Trainer	Highest Academic Qualifications	Name of Awarding Institution	Part Time/ Full Time	Module approved to teach	Module Code
Carrol Seah	Master in Professional Accounting	University of Texas	Part Time	Prepare and monitor budgets Analyse and present research information Monitor staff performance Lead and manage people Develop and manage quality customer service practices Manage risk Manage diversity in the workplace Establish and maintain a work health and safety system Research and comply with regulatory requirements Enhance customer service experiences Manage finances within a budget Recruit, select and induct staff Manage finances Manage physical assets Develop and implement a business plan Develop and implement marketing strategies Use Hygienic Practices For Food Safety	SITXFIN004 BSBRES401 SITXHRM006 SITXHRM003 SITXCCS008 BSBRSK501 BSBDIV501 SITXWHS004 SITXGLC001 SITXGLC001 SITXFIN003 SITXFIN003 SITXFIN005 BSBFIM601 SITXMPR007 SITXMPR007 SITXFSA001
Nicholas Oxborrow	Master in Hospitality Administration	University Nevada Las Vegas	Part Time	Analyse and present research information Monitor staff performance Lead and manage people Develop and manage quality customer service practices Establish and conduct business relationships Manage operational plan Develop and implement a business plan Develop and implement marketing strategies Manage innovation and continuous improvement Provide Responsible Service of Alcohol Operate a Bar Serve Food and Beverage	BSBRES401 SITXHRM006 SITXHRM003 SITXCCS008 SITXMGT002 BSBMGT517 BSBMGT617 SITXMPR007 BSBMGT608 SITHFAB003 SITHFAB003 SITHFAB007
Rashmi Kulkarni	Bachelor of Arts	Pune University	Full Time	Prepare and monitor budgets Analyse and present research information Monitor staff performance Lead and manage people Develop and manage people Develop and manage quality customer service practices Manage risk Manage risk Manage risk Manage diversity in the workplace Establish and maintain a work health and safety system Research and comply with regulatory requirements Establish and conduct business relationships Enhance customer service experiences Manage finances within a budget Recruit, select and induct staff Provide accommodation reception services Manage conflict Sell tourism products and services Monitor work operations Provide housekeeping services to guests Manage operational plan Plan in-house events or functions Roster Staff Work effectively in hospitality service Provide porter services Manage finances Manage finances Manage physical assets Develop and implement a business plan Develop and implement marketing strategies Manage innovati	SITXFIN004 BSBRES401 SITXHRM006 SITXHRM003 SITXCCS008 BSBRSK501 BSBDIV501 SITXGLC001 SITXGLC001 SITXGLC001 SITXGLC001 SITXGLC007 SITXFIN003 SITXFIN003 SITXCCM005 SITXFIN006 SITXCOM005 SITXCOM005 SITXGM002 SITTFSL007 SITHACS002 BSBMGTS17 SITFFAC005 SITXHRM002 SITTFSL007 SITTFSL007 SITTFSL007 SITTFSL007 SITTFSL007 SITTACS005 BSBFIM601 SITXFIN05 BSBFIM601 SITXFIN05 BSBMGT608 SITHFAB002 SITHFAB003 SITHFAB003 SITHFAB007
Adeline Rajamanickam	Bachelor of Arts (Honours) in Business with Tourism Management	Northumbria University	Part Time	Use Hygienic Practices For Food Safety Develop and Manage Quality Customer Service Practices Plan In-House Events or Functions Provide Porter Services Use Hygienic Practices for Food Safety Roster Staff Monitor Work Operations Manage Innovation and Continuous Improvement Enhance Customer Service Experiences Manage Diversity in the Workplace Establish and Maintain a Work Health and Safety System Manage Conflict Recruit, Select and Induct Staff Work Effectively in Hospitality Services	SITXFSA001 SITXCS008 SITEVT005 SITHACS005 SITXFSA001 SITXHRM002 SITXHRM002 SITXMGT001 BSBMGT608 SITXCCS007 BSBDIV501 SITXWHS004 SITXCOM005 SITXHRM004 SITHIND004

	Adv	anced Diplon	na of Ever	nt Management	
Name of Trainer	Highest Academic Qualifications	Name of Awarding Institution	Part Time/ Full Time	Module approved to teach	Module Code
	Quanneations	insulution	Fuil Time	Analyse and present research information Monitor staff performance Lead and manage people	BSBRES401 SITXHRM006 SITXHRM003
	Marker of Davisor		Dant Time	Manage risk Manage diversity in the workplace Research and comply with regulatory requirements Establish and conduct business relationships	BSBRSK501 BSBDIV501 SITXGLC001 SITXMGT002
Adrian Hart	Master of Business	Victoria University	Part Time	Manage finances within a budget Recruit, select and induct staff Write complex documents	SITXFIN003 SITXHRM004 BSBWRT401
				Develop workplace policy and procedures for sustainability Develop and implement a business plan Develop and implement marketing strategies Manage innovation and continuous improvement	BSBSUS501 BSBMGT617 SITXMPR007 BSBMGT608
				Prepare and monitor budgets	SITXFIN004
				Analyse and present research information Monitor staff performance Lead and manage people	BSBRES401 SITXHRM006 SITXHRM003
				Develop and manage quality customer service practices Manage risk Manage diversity in the workplace	SITXCCS008 BSBRSK501 BSBDIV501
				Research and comply with regulatory requirements Establish and conduct business relationships	SITXGLC001 SITXMGT002
Megan Harris	Graduate Diploma in Hospitality Management-	The Blue Mountains International Hotel	Full Time	Enhance customer service experiences Recruit, select and induct staff	SITXCCS007 SITXHRM004
	inospitanty monogement	Management School		Provide accommmodation reception services Research event industry trends and practice	SITHACS008 SITEEVT011
				Develop and implement event management plans Manage event staging components	SITEEVT014 SITEEVT008
				Develop workplace policy and procedures for sustainability	BSBSUS501
				Determine event feasibility Develop event concepts	SITEEVT013 SITEEVT012
			Full Time	Develop and implement a business plan	BSBMGT617 SITXMPR007
				Develop and implement marketing strategies Manage innovation and continuous improvement	BSBMGT608
				Analyse and present research information	BSBRES401
				Monitor staff performance Lead and manage people	SITXHRM006 SITXHRM003
				Develop and manage quality customer service practices	SITXCCS008
				Manage diversity in the workplace Establish and conduct business relationships	BSBDIV501 SITXMGT002
				Enhance customer service experiences	SITXCCS007
	Bachelor of Commerce			Recruit, select and induct staff	SITXHRM004
Alex Wee	(Double Major in Hospitality & Tourism Management and	Murdoch University		Provide accommmodation reception services Research event industry trends and practice	SITHACS008 SITEEVT011
	Business Management)			Write complex documents	BSBWRT401
				Develop and implement event management plans	SITEEVT014
				Manage event staging components Determine event feasibility	SITEEVT008 SITEEVT013
				Develop event concepts	SITEEVT012
				Develop and implement a business plan	BSBMGT617
				Develop and implement marketing strategies	SITXMPR007
				Manage innovation and continuous improvement Prepare and monitor budgets	BSBMGT608 SITXFIN004
				Analyse and present research information	BSBRES401
				Monitor staff performance	SITXHRM006
				Lead and manage people Develop and manage quality customer service practices	SITXHRM003 SITXCCS008
	Master in Desfersion			Manage risk	BSBRSK501
Carrol Seah	Master in Professional Accounting	University of Texas	Part Time	Establish and maintain a work health and safety system	SITXWHS004
	Accounting			Research and comply with regulatory requirements	SITXGLC001
				Establish and conduct business relationships Enhance customer service experiences	SITXMGT002 SITXCCS007
				Manage finances within a budget	SITXFIN003
				Write complex documents	BSBWRT401
				Develop workplace policy and procedures for sustainability	BSBSUS501

	Adv	vanced Diplom	na of Ever	nt Management	
Name of Trainer	Highest Academic Qualifications	Name of Awarding Institution	Part Time/ Full Time	Module approved to teach	Module Code
				Analyse and present research information	BSBRES401
				Monitor staff performance	SITXHRM006
				Lead and manage people	SITXHRM003
				Develop and manage quality customer service practices	SITXCCS008
				Manage diversity in the workplace	BSBDIV501
				Establish and conduct business relationships	SITXMGT002
Nicholas Oxborrow				Enhance customer service experiences	SITXCCS007
	Master in Hospitality	University Nevada Las		Recruit, select and induct staff	SITXHRM004
	Administration	Vegas	Part Time	Research event industry trends and practice	SITEEVT011
	, anni istration	, cgus		Write complex documents	BSBWRT401
				Develop and implement event management plans	SITEEVT014
				Manage event staging components	SITEEVT008
				Determine event feasibility	SITEEVT013
				Develop event concepts	SITEEVT012
				Develop and implement a business plan	BSBMGT617
				Develop and implement marketing strategies	SITXMPR007
				Manage innovation and continuous improvement	BSBMGT608
				Prepare and monitor budgets	SITXFIN004
				Analyse and present research information	BSBRES401
				Monitor staff performance	SITXHRM006
				Lead and manage people	SITXHRM003
				Develop and manage quality customer service practices	SITXCCS008
				Manage risk	BSBRSK501
				Manage diversity in the workplace	BSBDIV501
				Establish and maintain a work health and safety system	SITXWHS004
				Research and comply with regulatory requirements	SITXGLC001
				Establish and conduct business relationships	SITXMGT002
				Enhance customer service experiences	SITXCCS007
Rashmi Kulkarni	Bachelor of Arts	Pune University	Full Time	Manage finances within a budget	SITXFIN003
			T un Time	Recruit, select and induct staff	SITXHRM004
				Provide accommodation reception services	SITHACS008
				Research event industry trends and practice	SITEEVT011
				Write complex documents	BSBWRT401
				Develop and implement event management plans	SITEEVT014
				Manage event staging components	SITEEVT008
				Develop workplace policy and procedures for sustainability	BSBSUS501
				Determine event feasibility	SITEEVT013
				Develop event concepts	SITEEVT012
				Develop and implement a business plan	BSBMGT617 SITXMPR007
				Develop and implement marketing strategies Manage innovation and continuous improvement	BSBMGT608
				Lead and Manage People	SITXHRM003
				Develop and Manage Quality Customer Service Practices	SITXCCS008
				Manage Risk	BSBRSK501
				Establish and Maintain a Work Health and Safety System	SITXWHS004
				Research and Comply with Regulatory Requirements	SITXGLC001
				Establish and Conduct Business Relationships	SITXMGT002
				Research Event Industry Trends and Practices	SITEEVT011
				Develop and Implement Event Management Plans	SITEEVT014
				Manage Event Staging Components	SITEEVT008
	Bachelor of Arts (Honours)			Develop Workplace Policy and Procedures for Sustainability	BSBSUS501
Adeline Rajamanickam	in Business with Tourism	Northumbria	Part Time	Determine Event Feasbility	SITEEVT013
	Management	University		Develop Event Concepts	SITEEVT012
	wanagement			Analyse and Present Research Information	BSBRES401
				Monitor Staff Performance	SITXHRM006
				Manage Diversity in the Workplace	BSBDIV501
				Enhance Customer Service Experiences	SITXCCS007
				Recruit, Select and Induct Staff	SITXHRM004
				Provide Accommodation Reception Services	SITHACS008
				Develop and Implement Marketing Strategies	SITXMPR007
				Manage Innovation and Continuous Improvement	BSBMGT608